



ženska soba

ANNUAL REPORT

2013

WOMEN'S ROOM

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1. WHO WE ARE

Women's Room (Ženska soba) – Center for Sexual Rights is a nongovernmental, feminist, nonprofit organization that works on raising awareness of women, institutions and public about women's sexuality and sexual rights through education, research, advocacy and public work. We provide direct and indirect assistance and support to victims of sexual violence. The vision of the Women's Room is a society free from patriarchy, discrimination, misogyny and gender-based violence, where individual choice is the fundamental value.

The organization was founded in 2002 in Zagreb and works on local and regional levels.

AREAS OF WORK:

- ❖ Protection of human rights with an emphasis on women's human rights;
- ❖ Combating sexual violence: development of public policy and effective practice in working with victims of sexual violence, direct work with the victims, and development of preventive mechanisms and programs;
- ❖ Promotion and protection of sexual rights pursuant to the Declaration of Sexual Rights, including the sexuality of women and sexual and gender minorities (LGBTIQ).

GOALS:

- diminishing all forms of sex, gender and sexual discrimination;
- empowering women to demand the protection of their human rights;
- preventing sexual violence against women and sexual and gender minorities;
- promoting and protecting sexual rights in accordance with the Declaration on Sexual Rights;
- introducing all-encompassing educational practices based on scientific facts to all levels of education;
- promoting positive attitudes about women's sexuality, sexual health, and freedom of choice;
- diminishing all forms of discrimination based on gender expression and/or gender identity, sexual orientation, and intersex characteristics;
- providing direct assistance to women who have survived sexual violence;
- empowering LGBTIQ individuals in demanding protection of their human rights;
- empowering youth in countering sex, gender and sexuality based discrimination.

WOMEN'S ROOM STRUCTURE:

Women's Room's work is shaped, managed and coordinated by the Working Team, Coordination Team, Management Committee, and the Women's Room's assembly (Appendix 3).

During 2013, the **Working Team** of Women's Room was comprised of **Maja Mamula** (President of the Coordination Team), **Paula Zore** (Coordinator of Education Programs), **Maja Vukmanić Rajter** (Coordinator of the Center for Victims of Sexual Violence), **Dalibor Stanić** (Office and Financial Coordinator), **Antonija Hojt Ilic** (Coordinator of youth programs), **Anamaria Droždan Kranjčec** (Project assistant), **Jelena Postic** (Coordinator of Project), **Josipa Tukara** (Associate) and **Darko** (therapeutic dog - chocolate labrador).

In addition to the core of Women's Room Team, our regular associates of the Center for Victims of Sexual Violence **Voljana Kapelina** (medical counselor), **Ida Šamanović** (counselor and psychotherapist), **Melita Pelc** (legal counselor), **Ula Marton** (gynecologist) and **Ksenija Maslo** (supervisor).

Women's Room's Team has contributed **1,492** overtime, unpaid working hours in 2013. This amount of hours is equivalent to employing another full-time staff for the period of 10 months.

In addition to the Working Team, numerous experts from specific fields worked on our projects and programs. Furthermore, we would like to emphasize involvement of **34** regular volunteers who provided important contribution to the work of the organization with their energy, positive approach, and enthusiasm. Total contribution of volunteers in our regular activities was **461** hours.

SIGNIFICANT ACHIEVEMENTS OF THE WOMEN'S ROOM SINCE ITS FOUNDATION

- ❖ We had 140 projects and programs
- ❖ Over 900 educational events held (workshops, trainings, lectures)
 - ❖ Over 34,000 participants at educational events
- ❖ Over 95 different printed materials in areas of work published (books, brochures, leaflets) (more than 132,000 copies)
 - ❖ 11 pioneer research projects undertaken
- ❖ The first and only Centre for Victims of Sexual Violence opened in Croatia in 2008
 - ❖ Over 2200 counseling sessions held with over 700 clients
- ❖ The first media campaign "STOP Sexual Violence" implemented in Croatia in 2009

2 . S U M M A R Y 2 0 1 3

In 2013, the Women's Room had **15 programs and projects**, some that were a continuation and some that were initiated during the year. In addition, we have implemented several projects for which we received no resources but have invested good will and energy.

Within the scope of **educational programs**, we held **135** different educational sessions, including **78** workshops, **36** lectures, **12** training (one or more days), **2** workshops of theater skills, **3** public actions, **3** round tables, **1** public debate. Target groups comprised of representatives of civil society organizations, representatives of state bodies and institutions, university students, secondary and elementary school pupils, women and general public, and **5.607** persons participated in educational sessions during 2013.

The **Center for Victims of Sexual Violence** provided **682 counseling sessions**, and **137 clients** received support and assistance. The most frequent problems clients identified were rape and domestic violence (83%).

During 2013, we published **18 different materials**: leaflets for persons who survived different forms of sexual violence "*Do Not Be Afraid of the Shadow!*", leaflet with information about the theater play about trafficking in persons "*Why Me?*", numerous leaflets for promotion of web page "Safe Zone" for different target groups, materials for public actions and campaigns (*baners, promotive posters, city liht posters, bedges*) and a number of Women's Room's promotion materials (*T- shirts, Mouse Pad, etc*).

Women's Room's members participated in **60 international and local conferences and/or meetings, thematic sessions or promotions** organized by local and/or international organizations or governmental bodies. We also participated in **41 meetings of different networks** (Women's Network of Croatia, PETRA Network), **teams, working groups** (Commission for the protection against domestic violence of the City of Zagreb and Working Group for developing the Regulation on the procedure for collecting medical documentation and establishing conditions and presumptions for gender change or life in another gender identity), **coalitions, and coordination's**.

The work of Women's Room was covered **293 times** in numerous media (TV, radio, portals, newspapers).

Additionally, TV spot "With Sport Against Violence" aired a total of **22 times**, a radio jingle "With Sport Against Violence" aired on radio stations a total of **93 times** and TV spot "I believed that there was a different life" aired on local television a total of **346 times**.

Information about our regular activities was published in **34** articles on website of the Women's, available in Croatian and English languages. We also published **37** texts on the Women's Room's blog. Authors of the blog are members of the Women's Room, members of other civil society organizations and our associates.

3 . I N T R O D U C T I O N

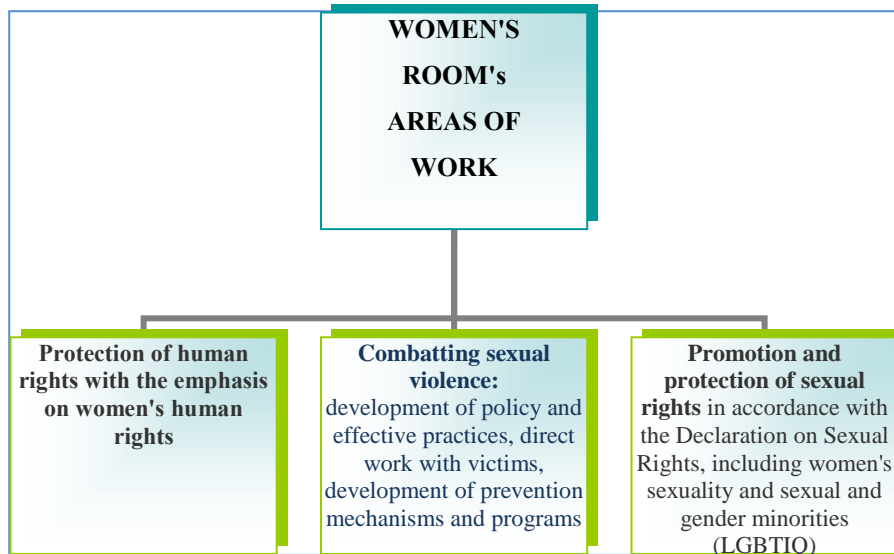
Women's Room worked on **15** programs and projects during 2013 related to three program areas.

Table 1: List of projects/programs and donors of Women's Room in 2013

no.	project title and donor agency	amount EUR
1	Institutional Support for Stabilization and/or Development of the Organization National Foundation for Civil Society Development (January 1, 2013 –December 31, 2013)	39.370,90 EUR
2	Institutional support for organizational development Global Fund for Women (April 09, 2012 – April 08, 2013) (November 01, 2013 – October 31, 2014)	15.858,45 EUR 17.300,13 EUR
3	CENTER FOR VICTIMS OF SEXUAL VIOLENCE Ministry of Social Policy and Youth (June 01, 2011 – May, 31, 2014)	54.521,62 EUR
4	City of Zagreb – City Office for Social Protection and Persons with Disabilities (January 01, 2013 – December 31, 2013)	5.242,46 EUR
5	City of Zagreb, Mayor's Office, Department for Promotion of Human Rights, Gender Equality, National Minorities and Civil Society Development (October 01,2013 – November 30, 2013)	2.621,23 EUR
6	Safe Zone EU – IPA 2009. – Component I	94.180,86 EUR
7	Governmental Office for NGOs (May 04, 2012 – May 03, 2014)	

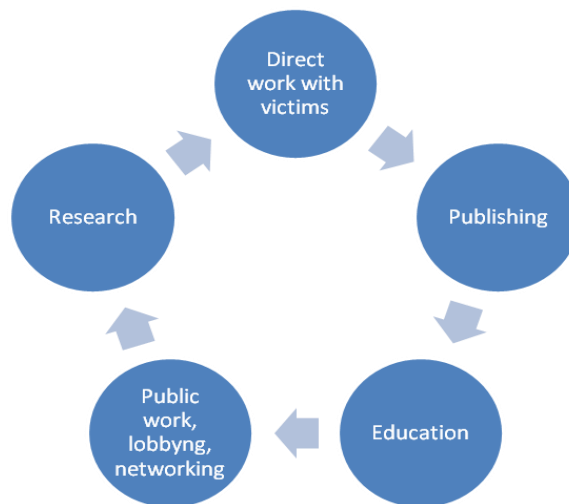
8	“Gender Equality for All – It’s Time for Transgender Rights” EU – Country Based Support Schemes, EIDHR (July 01, 2013 – December 31, 2014)	18.935,94 EUR
9	„My Voice against Violence“ EU – PROGRESS ACTION GRANTS (December 01, 2013 – November 30, 2015)	45.870,00 EUR
10	Youth and theater! Governmental Office for Human Rights (July 01, 2013 – April 30, 2014)	3.931,85 EUR
11	Young actors against human trafficking! City of Zagreb – City Office for education, culture and sport (August 01, 2013 – January 31, 2014)	1.703,80 EUR
12	"Forgotten" - fighting violence against women with disabilities City of Zagreb – City Office for Social Protection and Persons with Disabilities (January 01, 2013 – December 31, 2013)	1.310,62 EUR
13	Violence against Women – Recognize and Prevent! In the partnership with the organization “Women to Women – Sarajevo” Foundation open Society Institute (June 1, 2011 – May 31, 2013)	0,00 EUR
14	REKOM Volunteer project of the Women's Room (2008 -2013)	Volunteer project
15	Initiative for Civic Education Volunteer project of the Women's Room (2009 -2013)	Volunteer project

Image 1: Women's Room fields of work in 2013



Similar to previous years, the Women's Room's work is organized in **five main clusters of our activities**: education, research, direct work with victims of sexual violence, publishing, and public work.

Image 2: Women's Room Activities in 2013



Below, we outline the basic activities of the Women's Room in 2013.

4. EDUCATION

Educational projects and programs have become the hallmark of the Women's Room. Our trainings and lectures have been recognized as professional and high quality, and our educational work as highly professional. Given that it is precisely this segment of our activities that was a priority since our establishment, this is a result of a long, well thought out approach that has evolved over the years of our work. The importance of education provided by the Women's Room is exemplified by the fact that since 2003 until now we had more than **34.000** beneficiaries of educational activities.

Education is an integral part of every Strategic and Operational Plan of the Women's Room, and apart from planned activities, we often receive numerous invitations to conduct education. These invitations come from civil society organizations, professional associations, educational institutions and/or different governmental bodies and institutions.

Main areas of education are:

- Sexual violence including trafficking in women for the purpose of sexual exploitation;
- Sexual rights, sexuality, sexual and gender minorities, sex and gender;
- Gender-based violence – violence against women.

Methodology of education varies, it is adjusted to beneficiaries and includes:

- lectures,
- workshops and trainings (one-day or several days long),
- round tables,
- public panels.

Main target groups of education are:

- Representatives of civil society organizations in Croatia, region and other countries;
- Representatives of relevant state institutions and bodies;
- Elementary and high school students;
- Students of various assistance professions;
- Society at large, with an emphasis on women as a vulnerable group.

During 2013, members of the Women's Room organized **135** different educational activities, including **78** workshops, **36** lectures, **12** training (one or more days), **2** workshops of theater

skills, **3** public actions, **3** round tables, **1** public debate. Total number of beneficiaries of numerous educational activities of the Women's Room was **5.607**.

Topics of conducted educational activities were most frequently related to sexual violence (65%), sexual rights and sex/gender issues (19%) as well as gender-based violence (16%) (Graph no. 1). The most common beneficiaries were pupils, citizens, students and representatives of relevant bodies and institutions.

Graph 1: Themes of educational activities in 2013



4.1. SEXUAL VIOLENCE INCLUDING TRAFFICKING IN WOMEN FOR THE PURPOSE OF SEXUAL EXPLOITATION

This area includes the development of prevention programs and projects against sexual violence, as well as raising awareness about the problems of target groups through a variety of activities, such as workshops, training sessions, lectures, panel discussions and theatrical performances. Target groups are the same as for all other forms of education, with an emphasis on youth.

There was a total of **85 different educational activities organized about sexual violence**, of which **73** workshops, **7** lectures, **2** theatrical arts workshops and **3** training (one or more days), which were attended by a total of **2.040 people**, of which:

- 1717** elementary and high school pupils
- 164** representatives of relevant governmental bodies and institutions
- 101** students
- 50** citizens
- 8** representatives of civil society organisations

Themes of education varied: from definition, forms and prevalence of sexual violence and trafficking in women, its consequences, traumatization, rape trauma syndrome and direct protection of victims to need for legislative changes in regards to sexual violence and the need for standardized Code of Conduct in Case of Sexual Violence and other.

The Women's Room developed a theater play «Why Me?» in 2010 focused on trafficking in women and financially supported by the Office for Human Rights of the Government of the Republic of Croatia. Actors in the play were pupils and students of the drama group «Minimalists», which was formed for the purpose of this theater play. In 2013 we had 2 theatrical art workshops.

4.2. GENDER EQUALITY

For years, Women's Room has been systematically working on the promotion of gender equality through organizing various educational activities. We organize them with the aim of educating all target groups about basic concepts in order to contribute to improvement of human rights in our society as related to sexual rights, sexuality, and gender and sexual minorities.

During 2013, **26 different educational activities** were delivered within the scope of this field, including: **5** workshops, **19** lectures, and **2** round tables . There were **769 participants**:

- ✚ **350** students
- ✚ **305** representatives of relevant governmental bodies and institutions
- ✚ **77** elementary and secondary school pupils
- ✚ **20** representatives of civil society organisations
- ✚ **17** citizens

4.3. GENDER-BASED VIOLENCE

Violence against women is one of the gravest forms of violation of women's human rights, which causes horrendous consequences, not only for women, but for the whole society. Violence against women stems from the unequal power between women and men, and as such reinforces status quo. Despite the fact that the emphasis of Women's Room's work is sexual violence, we recognize the importance of assessing the entire context and prevalence of gender-based violence. For these reasons, gender-based violence or violence against women constitutes a significant portion of our educational activities.

During 2013, **24 educational activities** were organized, including **10** lecture, **9** training (one or more days), **1** round tables, **1** public debate and **3** public actions for **2.798 participants**:

- ✚ **2.368** citizens
- ✚ **179** representatives of relevant governmental bodies and institutions
- ✚ **178** representatives of civil society organizations
- ✚ **73** students of different faculties

Within the scope of delivered lectures, we covered numerous topics: definitions of gender-based violence, its forms and prevalence, data on reported cases in Croatia, role of civil society organizations in combating gender-based violence but also about civil society organizations that provide specialized services for support and assistance to women victims of violence to mechanisms of protection, establishing and coordinating SOS phone lines and counseling services.

5. RESEARCH

One of the main goals of the Women's Room is the development and implementation of scientific research for the purposes of public awareness raising, educating for representatives of institutions, developing important documents and reports, as well as lobbying for changes in legislation.

Since 2003, the Women's Room has implemented and published 10 research projects: Attitudes of Political Parties about LGBT Rights before Elections in Croatia in 2003 (2003); Attitudes and Knowledge of University Seniors of Relevant Universities about Sexual Violence (2004); Status of Women's Sexual Rights in Croatia (2005); Experiences of LGBTIQ Population with Psycho-social Providers in Croatia (2005); Gender Prism of Sexual Rights of Youth (2008) and research on issues regarding trafficking in persons in Croatia (2008); Civil Society Organizations that Provide Specialized Services to Women Victims of Violence as Key Actors in the Process of Democratization of the Society (2010), Protection of Rights and Provision of Support to Victims/Witnesses of Domestic Violence (2010), Report "Sexual violence in Croatia in 2000 - 2010" (2011) and Gender, gender roles, sexuality, violence (2011). In 2012 we have started with new research project "Sexual violence – Decreased of number of cases of rape from reporting to police to judgment with final force and effect."

6. DIRECT WORK WITH VICTIMS OF SEXUAL VIOLENCE

The main objective of the Center for Victims of Sexual Violence is improving the quality of life for survivors of any form of sexual violence, and we have been continuously working since its opening in April 2008. The center is the only referral center for victims of sexual violence in Croatia and continues to expand its services and improve the quality of work. During 2013, thanks to a number of projects and donors, the Center for Victims of Sexual Violence has increased the scope of work.

The Team of the Center is specialized in work with victims of sexual violence, but we provide the assistance and support we provide to all persons who contact us either by coming into the premises of the Center, by phone, by e-mail (especially created email address), or in any manner that is available to our beneficiaries. We are available to anyone who needs assistance and/or support every day from 10 to 17. Services of the Center include: psychological, medical and legal counseling, psychotherapy to work through traumatic experiences, preparing for the trial, as well as work with the families and loved ones. All services are completely free and anonymity is fully guaranteed.



Counseling space and library in the Center for Victims of Sexual Violence

During 2013, there were a total of **682 counseling sessions**, and assistance and support was provided to **137 beneficiaries**. As can be seen from the statistics of the Centre, although we provide services to all, the most frequent beneficiaries women are survivors of rape, attempted rape, domestic violence, sexual assault and/or sexual harassment, as well as people who need information and support in the field of sexual rights and sexual health (Table 2).

Table 2. Problems regarding which persons contacted the Center for Victims of Sexual Violence in 2013

issue	frequency	%
rape/ attempted rape/ incest	361	53%
domestic violence	204	30%
various information, consultation	41	6%
violence (other forms, for example war)	7	1%
sexual and gender minorities	27	3,9%
sexual harassment	23	3,4%
sexual problems	1	0,1%
suspect violence	2	0,3%

sexual abuse	13	1,9%
unclear issues	1	0,1%
women's sexuality	2	0,1%
total	682	100%

7. PUBLISHING

During 2013, we published **18 different materials**: leaflets for persons who survived different forms of sexual violence *“Do Not Be Afraid of the Shadow!”*, leaflet with information about the theater play about trafficking in persons *“Why Me?”*, numerous leaflets for promotion of web page “Safe Zone” for different target groups, materials for public actions and campaigns (*baners, promotive posters, city liht posters, bedges*) and a number of Women’s Room’s promotion materials (*T- shirts, Mouse Pad, etc*).

Table 3. Examples of printed material in 2013

Leaflet *„Don't be afraid of the shadow!”*



Leaflet „Why me?“



Leaflet “Safe Zone”



8. WOMEN'S ROOM FINANCIAL REPORT FOR 2013

During 2013, Women's Room implemented **15** programs and projects. Donors of the Women's Room were: National Foundation for Civil Society Development, Ministry of Social Policy and Youth, European Union – IPA 2009., Government of the Republic of Croatia - Office for Cooperation with NGO, Global Fund for Women, European Union – Country Based Support Schemes, EIDHR, European Union – PROGRESS ACTION GRANTS, Office for Human Rights and rights of national minorities of the Government of the Republic of Croatia, City of Zagreb - City Office for Social Protection and Persons with Disabilities, City Of Zagreb - City Office for Education, Culture and Sport, City of Zagreb, Mayor's Office, Department for Promotion of Human Rights, Gender Equality, National Minorities and Civil Society Development, Heart & Hand Fund and Foundation open Society Institute New York (Diana de Veigh).

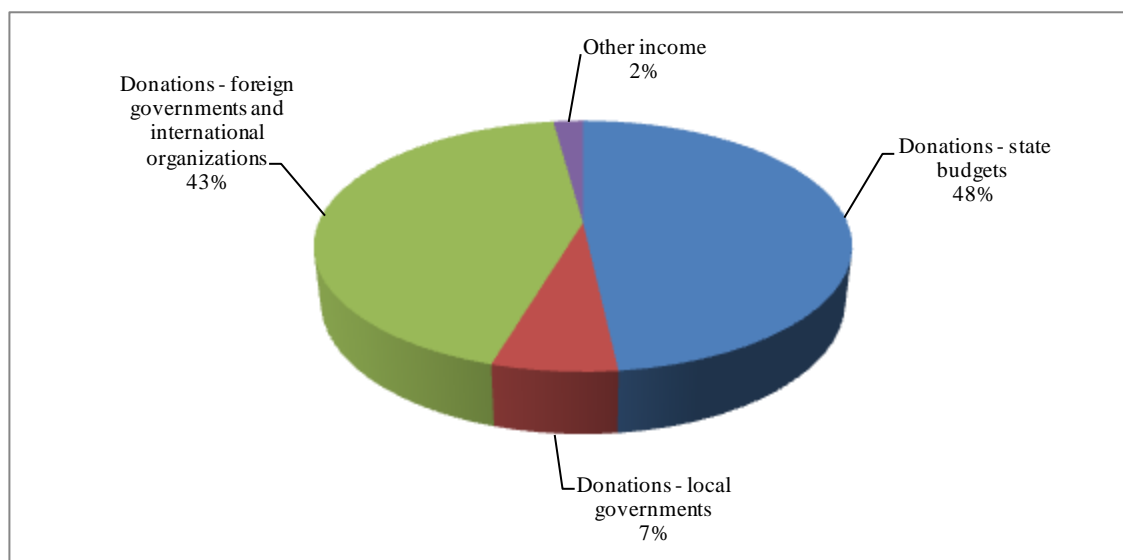
Women's Room's revenues and expenditures for 2013 are presented in tables 4 and graphs 2 and 3 below:

Table 4: Women's Room's Revenue and Expenditures 2013

Account	Description	Amount in EUR	Total in EUR
52	OUTCOME 2012		2.296,39
522111	Revenue from the last year	2.296,39	
3	REVENUE		212.836,22
31	Revenue from sales of products and services		1.199,98
33	Revenue from special regulations		339,09
3312	Revenue from special regulations from other sources (HZZ)	339,09	
34	Income from assets		1.653,66
341	Income from financial assets (interest and exchange rate gains)	1.653,66	
35	Incomes from donations		209.388,57
351	Incomes from donations from the public budgets	116.193,01	
3511	Income from donations from the state budgets	102.707,25	
3512	Income from donations from the budgets of local (regional) governments	13.485,84	
352	Income from foreign governments and international organizations	92.112,86	
353	Income from companies and other legal entities	230,55	
354	Income from citizens donations	852,08	
36	Other income		254,93
4	EXPENDITURES		210.241,94
41	Expenditures for employees		114.091,96
411	Salaries	98.242,58	
412	Other expenses for employees	916,51	
413	Social security contributions	14.932,88	
42	Material expenses		89.664,53
421	Workers compensation costs (travel, transport and professional education)	7.384,01	
423	Compensations for volunteers costs	213,68	
424	Compensation for persons not employed in organization	26.062,88	

425	Expenses for services	38.656,07	
426	Expenses for materials and energy	9.583,70	
429	Other unspecified material expenditure (representation, insurance, dues and registration fees)	7.764,19	
43	Amortization		4.638,77
44	Financial expenses		1.657,10
443	Other financial expense (banking services, payment services, foreign exchange losses and interest on arrears)	1.657,10	
45	Donations		58,92
46	Other expense		130,66
52 OUTCOME			
522110	Outcome of the current year	2.594,28	
522111	Outcome of the previous year	2.296,39	

Graph 2: Women's Room's Revenue in 2013



Graph 3: The Women's Room's Expenditures in 2013

