

WOMEN'S ROOM CENTER FOR SEXUAL RIGHTS

ACTIVITY REPORT 2020



The National Foundation for Civil Society Development provides support to the work of Women's Room.

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1. ABOUT THE WOMEN'S ROOM - CENTER FOR SEXUAL RIGHTS

1.1. Basic information

The Women's Room - Center for Sexual Rights is a feminist, non-profit civil society organization, founded in 2002 with the aim of preventing and combating sexual violence, providing direct support and assistance to survivors of sexual violence, and the promotion and protection of sexual rights.

Within the scope of the Women's Room, the **Center for Victims of Sexual Violence** provides direct help and support to survivors of sexual violence and their loved ones.

We are actively working on the development of public policies, prevention programs, and improvement of legislation, implementation of specialized education and public awareness and sensitization on the issue of sexual violence.

1.2. The structure of the Women's Room

The main governing bodies of the Women's Room are the Assembly, the Board of Directors and the Women's Room Coordination Team. These bodies form, coordinate and control the work team and the work of the Women's Room.

The Assembly of the Women's Room, which is the highest elective and program body, includes all regular members of the Women's Room.

The Steering Committee is a governing body that includes 5 independent persons working in the field of human rights protection and the president of the Coordination Team.

The coordination team is an executive body that includes 3 people: the coordinator of the organization and two other members. With the changes of the Women's Room team in 2020, the Coordination Team currently consists of the Women's Room Coordinator, the Women's Room Deputy Coordinator and the President of the Women's Room Board, until a different decision is made at the Assembly.

The working team is in charge of the implementation of the Women's Room programs and projects and includes all members who participate in the work of the Women's Room, including external associates and volunteers.

The working team of the Women's Room during 2020 included:

- Maja Mamula (Women's Room Coordinator, President of the Coordination Team, Head of the Center for Victims of Sexual Violence)
- Anamaria Drožđan Kranjčec (Deputy Coordinator of the Women's Room,
 Head of Legal Team)
- Antonija Hojt Ilić (Head of Educational Programs until September 1, 2020)
- Josipa Tukara Komljenović (Head of Youth Programs)
- Marijana Senjak (Psychologist and psychotherapist at the Center for Victims of Sexual Violence)
- Valentina Klepec (Head of Finance)
- Kristina Mihaljević (Head of Education and Prevention Programs; Head of Volunteer Programs until September 1, 2020)
- Karmela Šen (Financial assistant)
- ➤ Lidija Al Tharwan (Head of Office)
- ➤ Karla Horvat Crnogaj (Head of Volunteer Programs from September 1, 2020)
- Darko, Women's Room therapy dog.

As part of the Women's Room working team, our regular external associates were 2020: (psychotherapist), lda Šamanović during Senka Sekulić Rebić, (psychotherapist), Pelc Law Office, Ulla Marton (gynecologist), Dalibor Stanić (accountant), Ksenija Maslo (supervisor), Dušica Popadić (supervisor), Nikola Strelar (website maintenance), Siniša Vujić (computer equipment maintenance), Paula Župan (proofreader), Petra Drožđan Kranjčec (designer) and Nikola Jelovečki (promoter on social networks). We additionally emphasize our 24 volunteers who significantly contributed to the quality and visibility of our work with their energy and enthusiasm, achieving a total of 221 volunteer hours. During the year, we held an international internship within the joint program of the University of Sarajevo and the University of Bologna, as well as two internships within the mentoring program of the Youth Initiative for Human Rights.

2. SUMMARY OF 2020

For the Women's Room, 2020 was a successful year, a year of numerous activities and implementation of significant programs and projects and great achievements, despite the challenges posed by pandemic working conditions, as well as two major earthquakes that disrupted the organization's space.

Over the past year, the Women's Room has implemented a total of 26 projects and programs of which 11 independently, 11 as a holder and 4 in partnerships. Annual income in 2020 amounted to HRK 4.001.543,00. The Women's Room team included 9 full-time employees, 25 external associates and 24 volunteers.

The Center for Victims of Sexual Violence provided assistance and support to 271 people, through 1990 services provided. Thus, compared to 2019, a significant increase of 15.9% was achieved for the number of persons who addressed the Center, and the number of services provided by 52.4%. For direct work with victims, it was of great importance that we continued to coordinate the "Network of support and cooperation for victims and witnesses of criminal offences" as well as secured funding for the next cycle for 3 years and made the preconditions for the expansion of the network to additional counties.

During 2020, **321 educational and preventive activities** were held with the participation of more than 3 515 participants. In the field of educational and preventive work, the sexual violence prevention program for high schools stands out: implemented in 31 high schools through 282 workshops for 2663 students (conducted within the EU project "Sexual Violence - Educational and Prevention Program - SNEP program"). The program was verified by the Ministry of Science and Education of the Republic of Croatia and the first National Campaign against Sexual Violence Against and Among Children and Youth was conducted within the same project. Members of the Women's Room team also participated in 24 additional trainings and educations, in addition to regular organizational supervision.

As part of work on public policy development, public work, advocacy and networking, members of the Women's Room organized and/or were invited as speakers at 26, and participated in 9 different conferences, promotions, forums and public actions. We took part in a total of 18 meetings and actions of the European Women's Network

against Sexual Violence, committees (e.g. the Committee for Gender Equality of the City of Zagreb, the Committee for Protection from Domestic Violence of the City of Zagreb), working groups (e.g. Working group for the development of the National Program for the Protection and Promotion of Human Rights for the period from 2019 to 2024), initiatives and civic coalitions. The members of the Women's Room held continuous meetings with representatives of relevant bodies and institutions, all with the aim of improving public policies and the situation of survivors of gender-based violence, with an emphasis on sexual violence.

3. PROJECTS AND PROGRAMS

During 2020, the Women's Room started implementing, continued and / or completed the implementation of **26 projects and programs**, of which 11 independently, 11 as a leading organisation in consortium of more partner organisations and 4 as a partner in projects led by other organizations (one in partnership with the Croatian Federation of associations for young people and students with disabilities "SUMSI", one with the Information and Legal Center Slavonski Brod and two in partnership with the Center for Youth Development).

Table 1 shows the names of programs / projects and donors who financially supported the work of the Women's Room in the past year.

Table 1: List of Women's Room projects / programs and donors in 2020

No.	Project title and donor	amount	
1.	"Network of Support and Cooperation for Victims and Witnesses of Criminal Offences" Ministry of Justice and administration of the Republic of Croatia (January 1, 2018 – December 31, 2020)	2.538,370.65 HRK Women's Room: 881.063,98 HRK	
2.	"Education and empowerment – step closer to employment" Ministry for Demography, Family, Youth and Social Policy of the Republic of Croatia (June 1, 2017 – May 31, 2020)	200.000,00 HRK	
3.	"Sexual Violence – Educational and Prevention Program (SVEP Program)" European Commission, Directorate – general justice and consumers	325.183,94 EUR 2.461,082.27 HRK	

	(September 1, 2018 – December 31, 2020)	
4.	Institutional support for the stabilization or development of	
	the association	264.320 HRK
	National Foundation for Civil Society Development	204.320 TIKK
	(January 1, 2019 – December 31, 2021)	
	" Center for Victims of Sexual Violence"	
5.	Ministry for Demography, Family, Youth and Social Policy of the	220.000,00 HRK
	Republic of Croatia	220.000,00 HKK
	(November 12, 2019 – November 30, 2020)	
	Center for Victims of Sexual Violence	
	Ministry for Demography, Family, Youth and Social Policy of the	70 000 00 UDV
6.	Republic of Croatia	70.000,00 HRK
	(December 1, 2019 – May 31, 2020)	
	"Equality Corner"	
7.	Central State Office of Demography and Youth	64.000,00 HRK
	(September 1, 2020 – January 31, 2021)	
	"Only YES means YES"	
8.	Ministry of Labor, Pension System, Family and Social Policy	80.000,00 HRK
	(June 1, 2020 - May 31, 2021)	
	#safeclick	
0	City of Zagreb – City Office for Social Protection and Persons with	50 000 00 UDV
9.	Disabilities	50.000,00 HRK
	(September 20, 2019 – January 31, 2020)	
	Center for Victims of Sexual Violence	
10.	Ministry of Health of the Republic of Croatia	150.000,00 HRK
	(December 20, 2019 – December 19, 2022)	
	"Once is also violence"	
11.	City of Zagreb, Office for Intercity and International Cooperation	10 000 00 HDV
11.	and Human Rights Promotion	18.000,00 HRK
	(February 15, 2020)	
	"Protection of women and children survivors of sexual	
	violence and gender based violence during the COVID19	
12.	pandemic"	53.400,00 HRK
	UNICEF	
	(13.05.2020. – 28.02.2020.)	
	"Education, empowerment and cooperation - my opportunity	
10	for the future"	400,000,00,11014
13.	Ministry of Labor, Pension System, Family and Social Policy	190.000,00 HRK
	(June 1, 2020 – May 31, 2023)	
14.	"Exercising the rights and support of victims of sexual	50.000,00 HRK

violence"	
Ministry of Labor, Pension System, Family and Social Policy	
(September 1, 2020 February 28, 2021)	
"Improving the work of the Center for Victims of Sexual	
Violence"	
City of Zagreb, City Office for Social Protection and Persons with	90.000,00 HRK
Disabilities	
(January 1, 2020 – December 31, 2022)	
"Center for Victims of Sexual Violence"	
City of Zagreb, City Office for Social Protection and Persons with	55 000 00 UDV
Disabilities	55.000,00 HRK
(January 1, 2020 February 28, 2021)	
"Sexual violence in the family - let's talk open about the	
hidden!"	150 000 00 HPK
Ministry of Labor, Pension System, Family and Social Policy	150.000,00 HRK
(January 1, 2020 – November 30, 2021)	
#Notoviolence	
City of Zagreb, City Office for Social Protection and Persons with	40.000,00 HRK
Disabilities	40.000,00 111(1)
(October 10, 2020 – February 28, 2021)	
Assistance and support to victims of sexual violence	
City of Zagreb, City Office for Social Protection and Persons with	20.000,00 HRK
Disabilities	201000,00 111111
(December 15, 2020 – February 28, 2021)	
Co-financing the implementation of the EU project for 2020	
City of Zagreb, City Office for Social Protection and Persons with	73.682,43 HRK
, ,	20 000 00 UDV
Violence - Education and Prevention Program"	20.000,00 HRK
"Theater in a different way", City of Zagreb, City Office for	
Social Protection and Persons with Disabilities, (2020) -	
· ` ` '	1
for Youth and Students with Disabilities "SUMSI"	
"Youth for Youth - Strengthening the Community of Young	
People at Risk of Social Exclusion"	
Ministry of Demography, Family, Youth and Social Policy	3.500,00 HRK
(June 1, 2020. – May 31, 2021.) - partnership, project leader:	
(June 1, 2020. – May 31, 2021.) - partnership, project leader: Center for Youth Development	
	Ministry of Labor, Pension System, Family and Social Policy (September 1, 2020 February 28, 2021) "Improving the work of the Center for Victims of Sexual Violence" City of Zagreb, City Office for Social Protection and Persons with Disabilities (January 1, 2020 – December 31, 2022) "Center for Victims of Sexual Violence" City of Zagreb, City Office for Social Protection and Persons with Disabilities (January 1, 2020 February 28, 2021) "Sexual violence in the family – let's talk open about the hidden!" Ministry of Labor, Pension System, Family and Social Policy (January 1, 2020 – November 30, 2021) #Notoviolence City of Zagreb, City Office for Social Protection and Persons with Disabilities (October 10, 2020 – February 28, 2021) Assistance and support to victims of sexual violence City of Zagreb, City Office for Social Protection and Persons with Disabilities (December 15, 2020 – February 28, 2021) Co-financing the implementation of the EU project for 2020 City of Zagreb, City Office for Social Protection and Persons with Disabilities British Embassy - co-financing of the EU project "Sexual Violence - Education and Prevention Program" "Theater in a different way", City of Zagreb, City Office for Social Protection and Persons with Disabilities (2020) - partnership, project leader: Croatian Association of Associations for Youth and Students with Disabilities "SUMSI" "Youth for Youth - Strengthening the Community of Young People at Risk of Social Exclusion"

	Ministry of Demography, Family, Youth and Social Policy (June 1, 2020 – May 31, 2021), - partnership, project leader: Center for Youth Development		
25.	"S-ZONE, Counseling for victims of domestic violence", Ministry of Labor, Pension System, Family and Social Policy (December 1, 2019 – November 30, 2020.) - partnership, project leader: Information and Legal Center Slavonski Brod	5.377,17 HRK	
26.	"Center for Victims of Sexual Violence" Heart & Hand (February, 2020– August, 2020)	7.400,00 USD 46.772,00 HRK	

Below is a more detailed description of several multi-annual programs and projects that were implemented during 2020:

"The Network of Support and Cooperation for Victims and Witnesses of Criminal Offences"

The Women's Room is the holder of the three-year program "The Network of Support and Cooperation for Victims and Witnesses of Criminal Offences"" (hereinafter "The Network of Support and Cooperation") which is financially supported by the Ministry of Justice and Administration of the Republic of Croatia. The program is implemented in partnership with 10 civil society organizations: Victim and Witness Support Association; Center for Civic Initiatives Poreč; Center for Support and Development of Civil Society DELFIN; DEŠA - Dubrovnik; Association HERA Križevci - for the protection and promotion of human rights; Legal Information Center; Women's group Karlovac KORAK; SOS. Virovitica - consulting, empowerment, cooperation; SOS hotline for women victims of violence in Krapina-Zagorje County; Association ZvoniMir. The purpose of the program is to provide assistance and support to victims and witnesses in 13 counties in which departments for victim and witness support have not been established, i.e. in Bjelovar-Bilogora County, Brod-Posavina, Dubrovnik-Neretva, Istria, Karlovac, Koprivnica-Križevci, Krapina-Zagorska, Lika-Senj, Požega-Slavonia, Šibenik-Knin, Virovitica-Podravina, Varaždin and Međimurje counties. During 2020, as part of the Network of Support and Cooperation, 2 648 consultations were conducted for 697 users (595 new users, 102 existing users, 6,376 individual services within the performed consultations). A total of 154 escorts to court were provided, thus reducing the discomfort and stress of victims and witnesses of criminal (misdemeanor) offenses when going to court. There were also 52 escorts to other institutions. The Network's website was visited more than 54 645 times, and systematic media promotion was carried out systematically. In 2020, a new three-year cycle was announced and approved, which will further contribute to the improvement of the position of victims and witnesses in the Republic of Croatia, and it is planned to expand the Network of Support and Cooperation to 3 additional counties.

Sexual Violence - Educational and Prevention program (SNEP program)

The Women's Room started implementing the European project "Sexual Violence -Educational and Prevention Program" in September 2018. The project partners are the Ombudsperson for Children, Blue Phone, Ivan Švear Secondary School in Ivanić Grad, Zagreb School of Food Technology, Osijek Medical School, Osijek Crafts School, Bernardin Frankopan Gymnasium and Vocational School in Ogulin, and Daruvar School of Economics and Tourism. The project is funded by the European Union under the Program on rights, equality and citizenship (2014-2020). The developed program for the prevention of sexual violence has been verified by the Ministry of Science and Education of the Republic of Croatia, supported by the Agency for Education and included in the Action Plan for the Prevention of Violence in Schools 2020-2024. During 2020, the program was implemented in 31 high schools from the entire Republic of Croatia through 282 workshops for 2 663 students. The highly visible National Campaign Against Sexual Violence Against and Among Children and Youth included a Facebook page whose posts were viewed by over 48 331 people, and videos by over 110 271 people, then printed materials distributed in 6 cities, a radio jingle that was broadcast 224 times on 48 radio stations, an TV spot that was shown in prime time on national and local television stations and a video recorded in collaboration with students of the Academy of Dramatic Arts, which was viewed more than 6 800 times.

At the conference titled "The Importance and Challenges of implementation of the Program for the Prevention of Sexual Violence in Schools" leading experts at the national and international levels were speakers, including Johanna Nelles, Head of the Department for Violence against Women and Executive Secretary for the Istanbul

Convention, Council of Europe; Momir Karin, Assistant Minister of Science and Education of Croatia; Antje Rothemund, Head of Youth at the Council of Europe's Directorate-General for Democracy, Zaffira Shah, Independent Trainer and Child Protection Consultant with 20 years of experience working for the British National Association for the Prevention of Cruelty over Children (NSPCC) and member of the European Women's Network against Sexual Violence, Helenca Pirnat Dragičević, Ombudsman for Children; Maja Mamula, coordinator of the Women's Room and Dušica Popadić, director of the Incest Trauma Center - Belgrade and president of the European Women's Network against Sexual Violence. The conference was actively followed by 310 participants, and was broadcast via the Facebook page of the Women's Room and partner schools as well as on one of most read national news portals and it received more than 4 070 views. Within the same project, a conference for young people "The importance of active involvement of young people in the prevention of sexual violence" was held, where the only speakers were young people who participated in the project and representatives of the Network of Young Advisers to the Ombudsman for Children. The conference was actively followed by 375 participants, and was broadcast live via the Facebook page of the Women's Room and partner schools and had more than 3 180 views. The Women's Room received a letter of support for holding a youth conference and developing a sexual violence prevention program from the Office of the President of Croatia, by the President's Advisor for Education.

"Education, empowerment and cooperation - my opportunity for the future"

In 2017, the Women's Room started implementing the program "Education and Empowerment - a step closer to employment" in partnership with the Center for Social Welfare Slavonski Brod, Center for Social Welfare Požega, Association Brod - Group for Women's Human Rights, Center for Support and Development of Civil Society "Dolphin" and Home for Children and Adults - Victims of Domestic Violence - Duga. The program was implemented with the financial support of the Ministry of Demography, Family, Youth and Social Policy. Upon completion of the program in May 2020, the work on same objectives continues within the follow-up three-year program "Education, Empowerment and Cooperation - My Opportunity for the Future" in which partner organizations are the Center for Social Welfare Slavonski Brod, "DELFIN" Pakrac and the Center for Social Welfare Požega. The program is based

on needs mapped out in society and many years of experience working with victims of domestic violence, and it contributes to the development of a new and comprehensive model for the empowerment of women victims for reintegration into the community, through empowerment and employment. Knowledge and cooperation between regional and regional offices of the Croatian Employment Service and shelters and counseling centers for victims of domestic violence are also being improved in order to improve the employment system for victims of domestic violence and increase the use of active employment policy measures.

4. PROGRAM GROUPS OF ACTIVITIES

The Strategic Plan 2020-2024 sets out the program activities of the Women's Room: direct work with victims of violence through the Center for Victims of Sexual Violence, educational and preventive work through education, prevention, scientific research and publishing, and policy development and legislative adjustment through public work, advocacy and networking.

4.1. DIRECT WORK WITH PERSONS WHO HAVE SURVIVED SEXUAL VIOLENCE

The Center for Victims of Sexual Violence (Center) is the only specialized center for adults and for young people aged 16 to 18 who have survived any form of sexual violence in the Republic of Croatia. The main goal of the Center's work is to improve the quality of life of people who contact us, through services that include support in the process of reporting sexual violence (escort to the police, hospital, state attorney's office, court, social welfare centers); preparation for court proceedings; counseling and therapy: crisis counseling (legal and psychological, information on available services in the health care system), therapeutic work in the processing of traumatic experience; as well as information and counseling for the relatives of the victim. Various materials for survivors of sexual violence are also being developed and published. The Center's team also includes the chocolate Labrador Darko, a therapy dog, whose presence and calm energy reduce the stress and discomfort of people who turn to us for support, both during the first meeting and in later work.

During 2020, a total of 271 people addressed the Center for Survivors of Sexual Violence (among which 231 were newly admitted, and with 38 of them we continued the work from previous years), which is an increase of 15.9% compared to 2019 when the Center was approached by a total of 201 people. A total of 1990 services were provided, which is an increase of 52.4% compared to 2019 when 1306 services were provided. In most cases, survivors of sexual violence (60.2%) sought help and support within the work of the Center. The largest number of services (36.6%) is related to the criminal offense of rape. Also, a large number of support services apply to people who contact us due to the consequences of sexual violence experienced in childhood (18.5%). A significant share of support services also refers to cases of domestic violence (12.4%), where experience shows that sexual violence (where the perpetrator is primarily the spouse and the victim is the other spouse) is a very common occurrence along with other forms of violence. Given that the Center provides services to persons from all over the Republic of Croatia, noticeable share of the Center's services is provided by telephone, and this percentage was particularly high during this pandemic year (55.6%), as well as the share of consultations conducted via email (12.2%) and various other applications such as WhatsApp, Zoom, and Skype (17.6%). Personal consultations in the premises of the Center for Victims of Sexual Violence were conducted with epidemiological measures. During 2020, we continued with the systematization and standardization and supervision of the Center's work with the aim of improving the quality of work and services.

4.2 EDUCATIONAL-PREVENTIVE WORK

As part of the educational and preventive work, educational and preventive activities, scientific research and publishing activities of the Women's Room are carried out.

4.2.1. Educational and prevention programs

Educational and prevention programs of the Women's Room are recognized for their high level of expertise and quality, what is proven by the fact that the professional chambers are continuously granting credit points to the attendees and that from 2003 to the end of 2020 more than 68 200 people attended various trainings. During 2020,

the members of the Women's Room held and participated as lecturers in a total of 321 different educational and prevention activities, in which a total of 3 515 people participated.

The trainings dealt with topics related to gender equality and gender-based violence with an emphasis on sexual violence covered the topics of the rights of victims and witnesses of criminal offenses, as well as the active involvement of young people in the work of civil society organizations.

In total, 3 multi-day and 2 one-day trainings for civil society organizations were held with the participation of a total of 39 participants, as well as 5 educational activities for high school teachers and expert associates (139 participants) and 7 educational activities for 232 representatives of relevant institutions and bodies. We point out the education organised for nurses working in health institutions, which, although originally designed for 30 participants, with the online option of attendance achieved a response from as many as 71 health professionals from 24 institutions from 14 cities in Croatia. A share of trainings is also organised on the initiative of other organisations and initiatives - in February, the Bjelovar-Bilogora County hired the Women's Room for training for a total of 96 primary care physicians in Bjelovar and Daruvar. Furthermore, during 2020, a total of 304 educational and prevention activities were held for students of various faculties and high school and primary school students, in which 3105 people participated. The most of them was conducted within the project "Sexual Violence - Educational and Prevention Program" (SNEP program), where the developed SNEP program was implemented in 31 high schools from all over the Republic of Croatia through 282 workshops for 2663 students. Within the same project, 65 peer educators and 11 mentors developed 12 educational and preventive peer activities that were seen by more than 15,160 people. In 2020, the Women's Room organized and/or participated (as a lecturer/speaker) in 26 public lectures, conferences, round tables and forums. More than 9,820 participants took part in these activities. We especially stress out the organization of 3 conferences (previously described) which were attended by a total of 814 people: national and international experts, representatives of various civil society organizations and competent authorities and institutions. In addition to activities for representatives of other organizations and institutions, members of the Women's Room are continuously working on their own specialization and training - during 2020 they participated in 24 additional trainings and educations, in 4 organizational supervisions and in a strategic planning.

4.2.2. Scientific research

As a part of educational and preventive work, regular research is conducted. During the implementation of the SNEP program, an impact assessment of the program was conducted. In the evaluation period, a total of 1 819 young project beneficiaries from 31 different schools (three-year, four-year and five-year vocational schools and gymnasiums) completed the questionnaire in three phases (pre-testing and two post-tests). Another survey was conducted as part of the aforementioned project in cooperation with UNICEF Croatia, which, in order to develop recommendations for working with victims of violence during the pandemic, collected data on work with women and/or children who survived violence. The questionnaire was completed by 26 organizations and three institutions from 16 counties of the Republic of Croatia. The research also addressed the main problems faced by organizations and institutions in their work during the pandemic and collected recommendations from organizations and institutions on the necessary additional procedures to maintain and/or improve the quality of services provided to women and children survivors of violence.

4.2.3. Publishing

During 2020, as part of the Women's Room work, 29 different materials were created and printed in 35,453 copies, as well as 6 audio-video materials. As part of the National Campaign against Sexual Violence against and among Children and Youth, sets of printed materials (leaflets, posters, city light and billboard posters), promotional items (backpacks, bags, glasses), an animated clip for television broadcasting and 3 videos ("Prejudices about sexual violence", "Prejudices about sexual violence in youth relationships" and "Sexual violence against and between children and young people") were made. The manual "Sexual violence against and among children and young people" was published in Croatian and English editions with accompanying work cards in 3 versions. For conferences within the SNEP

program, a set of visuals for each conference was made, as well as books of conference abstracts, and for the conference with international participation, an English edition was also prepared. For the needs of the "Network for Support and Cooperation of Victims and Witnesses of Criminal Offenses", a leaflet was made in English, a brochure and calendars were printed, and materials that had already been distributed in previous editions (stickers, leaflets, posters) were reprinted. Visuals for the final conference and two videos (audio-video material for deaf and hard of hearing people and blind and partially sighted people and a TV video about the work of the Network for Support and Cooperation) were made. As part of other programs and projects, information material about the Center for Victims of Sexual Violence (posters and tram pendants) and the manual "Guide for survivors of sexual violence" were printed. The subsequent edition of the brochure "Surf without fear" and the printed leaflet "My opportunity, my future" were published.

4.3. PUBLIC POLICY DEVELOPMENT AND ADJUSTMENT OF LEGISLATION

4.3.1. PUBLIC WORK, ADVOCACY AND NETWORKING

During 2020, the members of the Women's Room participated in various conferences, forums, public actions, round tables, etc., organized by civil society organizations, civic initiatives, local and / or international organizations, government institutions and local governments. Among those, we highlight the event that was organised as a part of the Festival of Tolerance "Darkness Behind Closed Doors".

During 2020, the representatives of the Women's Room continued to participate in the work of numerous professional teams (national, county), committees, networks (national, international), working groups, teams, etc. through whose work they continuously advocate for the development of public policies and changes in legislation. In these bodies, they are active with the aim of combating gender-based violence, with an emphasis on sexual violence and improvement of the situation of survivors of sexual violence:

National Team for Prevention and Combating of Domestic Violence and Violence against Women

- Zagreb County Team for Prevention and Combating Violence against Women and Domestic Violence
- Committee for Gender Equality of the City Assembly of the City of Zagreb
- Committee for Protection against Domestic Violence of the City of Zagreb
- Working group for the development of the National Policy for Gender Equality 2019-2022.
- Working group for the development of the National Plan for the Protection and Promotion of Human Rights and the Suppression of Discrimination 2021-2027.
- Network of cooperation between governmental institutions and nongovernmental organizations against sexual violence
- GOOD initiative
- Platform 112
- The platform for reproductive justice
- Femicide Watch
- PETRA Network
- Victim Support Europe
- WAVE working group for combating sexual violence
- The Billion Rising organizing committee

Since March 2017, the Women's Room has been a member and co-founder of the Regional Network Against Sexual Violence, which was officially registered in Croatia in 2019 and changed its name to the European Women's Network Against Sexual Violence. Incest Trauma Center - Belgrade (Serbia) initiated the establishment of the Network and until 2019 coordinated its work. Other members include the Women's Room, the SOS Hotline for Women and Children Victims of Violence (Slovenia), the SOS Hotline for Women and Children Victims of Violence (Montenegro), the RCNI Irish National Information and Resource Center (Ireland) and Change Attitude (Sweden). During 2020, the European Women's Network Against Sexual Violence contributed to the UN SRVAW thematic report on rape as a grave and systematic human rights violation and gender-based violence against women. In June 2020, the European Women's Network against Sexual Violence launched the research "The Survey on the Social Position and Vulnerability of Women's Human Rights Defenders Active in the Field of Sexual Violence". Based on the conducted research, the report

"Social Position and Vulnerability of the Women Human Rights Defenders Active in the Field of Sexual Violence" was published.

4.3.2. MEDIA APPEARANCES

It is important for the Women's Room to inform as many people as possible about the activities and topics the organisation deals with, given the specific area of activity. Women's Room is present in the media with content in the field of women's human rights, the position of women in society, gender equality, sexual violence as well as the rights of victims of sexual violence, sexual rights and discrimination against sexual and gender minorities.

We strive to achieve a systematic media presence by maintaining contacts with media representatives and wider public through the Women's Room website (www.zenskasoba.hr), which is regularly updated, as well as through social networks. The Women's Room runs its Facebook page (www.facebook.com/zenska.soba), which currently has 5,628 members, and its Instagram page (https://www.instagram.com/zenska.soba/), which is followed by 1462 people.

Through the website "Safe Place" (www.sigurnomjesto.hr) we ensure the availability and enable the exchange of information on activities carried out in the field of combating violence against women. By maintaining the site, we improve cooperation between all services that provide assistance and support to women victims of violence. From the launch of the site in 2012 until the end of 2020, the site was visited by more than 891,643 people.

The Women's Room had a large media presence during 2020, with a total of 791 appearances. The members of the Women's Room participated in TV shows of major TV networks 35 times (of which 22 times in the prime time of the most important television networks), including: Maja Mamula, on February 20, NOVA TV news, presentation of the SNEP program and the beginning of the National Campaign against sexual violence against and among children and youth; Anamaria-Drožđan Kranjčec, on 22 February, HRT 2 daily news, marking the European Day of Victims of Crime; Maja Mamula and Anamaria Drožđan-Kranjčec, on February 24, NOVA TV talk show on gender-based violence; Maja Mamula, on April 8, NOVA TV daily news on the topic of civil society organizations work being endangered during the COVID-

19 pandemic, Josipa Tukara Komljenović, on September 22, HRT and NOVA TV daily news, on the occasion of National Day for Combating Violence against Women, etc. Members of the Women's Room were featured in 18 interviews in newspapers and magazines, such as Večernji list, Jutarnji list, Novi list, Glas Slavonije, Story, etc. Also, they participated in 26 radio shows on the national (e.g. HRT1, Yammat FM, Narodni radio, Radio Antena, Slavonski radio) and local levels. During guest appearances on radio shows, members of the Women's Room presented the work of the Women's Room and the Center for Victims of Sexual Violence, the SNEP program, the Network of Support and Cooperation for Victims and Witnesses of Criminal Offenses and gave statements on the occasion of National Day for Combating Violence against Women and the occurrence of violence during the COVID-19 pandemic.

Four radio jingles ("Center for Victims of Sexual Violence", "Network for Support and Cooperation for Victims and Witnesses of Criminal Offenses" and the announcement of the conference "Sexual Violence - Educational and Prevention Program") were broadcast in a total of 407 times on local and national radio stations.

During 2020, Women's Room was mentioned in 305 articles on various Internet news portals. A large number of electronic media covered the National Campaign against Sexual Violence against and among Children and Youth, the "Scary Women of the Year" award, the impact of the pandemic on gender-based violence, with a focus on sexual violence, and various other Women's Room activities in 2020.

5. FINANCIAL REPORT OF THE WOMEN'S ROOM

During 2020, the Women's Room implemented 26 programs and projects. Donors of the Women's Room were: National Foundation for Civil Society Development, European Union, UNICEF, British Embassy in the Republic of Croatia, Heart and Hand Fund, Ministry of Justice and Administration of the Republic of Croatia, Ministry of Labor, Pensions, Family and Social Policy, Central State Office for Demography and Youth, Ministry of Health of the Republic of Croatia, City of Zagreb, City Office for Social Protection and Persons with Disabilities, City of Zagreb, Office for Intercity and International Cooperation and Promotion of Human Rights.

Table 2 shows the revenues and expenditures of the Women's Room in 2020.

Account	Description	Amount in HRK	Total in HRK
52	OUTCOME		-32.419
522211	Deficit from the last year	-32.419	
	Revenues	I	
3			4.001.543
31	Revenues from sales of product and services		29.060
33	Revenues under special regulations		0
34	Income from assets		9.565
	Income from financial assets (interest and		
341	exchange rate gains)	9.565	
35	Income from donations		3.959.051
351	Incomes from donations from the public budgets	3.004.482	
3511	Incomes from donations from the state budgets	2.756.326	
	Income from donations from the budgets of local		
3512	(regional) governments	188.376	
	Income from donations from the budgets of		
3513	government budgets for EU projects	59.780	
	Income from foreign governments and		
352	international organizations	636.519	
2504	Income from foreign governments and international	440.400	
3521	organizations	110.108	
3522	Income from foreign governments of EU	526.411	
353	Income from companies and other legal entities	288.486	
3531	Income from companies and other legal entities	288.486	

354	Income from citizens donation	29.564	
36	Other income		3.867
4	EXPENDITURES		3.987.594
41	Expenditures for employees		1.323.270
411	Salaries	1.173.572	
412	Other expenditures	7.000	
413	Social security contributions	142.698	
42	Material expenses		1.000.353
	Workers compensation costs (travel, transport		
421	and professional education)	51.141	
423	Compensations for volunteers costs	0	
424	Compensation for persons not employed in organization	226.711	
425	Expenses for services	623.079	
426	Expenses for materials and energy	61.054	
429	Other unspecified material expenditure	38.368	
43	Amortization		36.308
44	Financial expenses		19.947
443	Other	19.947	
45	Donations		1.607.528
46	Other expenditures		188
52	OUTCOME OF 2020		-18.470
522110	Surplus of income		13.949
522211	Deficit from the last year		-32.419