



Women's Room – Center for Sexual Rights

Annual Report 2019



The National Foundation for Civil Society Development
provides support to the work of Women's Room.

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1. ABOUT WOMEN'S ROOM

1.1. General information

The Women's Room - Center for Sexual Rights is a feminist, non-profit organization established in 2002 with the aim of prevention and combating sexual violence, providing direct support and assistance to persons who survived sexual violence as well as promotion and protection of sexual rights.

Within the scope of Women's Room, the **Center for Victims of Sexual Violence** provides direct assistance and support to persons who have survived sexual violence.

We actively work on developing public policies, prevention programs, improvement of legislation, implementing specialized education as well as raising awareness about the problem of sexual violence.

Goals:

- Active advocacy or the promotion of gender equality based on feminist principles and values;
- Empowerment of women to actively demand and protect basic women's human rights;
- Active work on the prevention and combating of all forms of violence against women, with emphasis on sexual violence and violence in the family, through assistance and support to victims; the design and implementation of prevention programs and specialized education; the development of mechanism and policies for combating these forms of violence; and systematic monitoring of these mechanisms and policies in practice.
- Direct work with persons who survived sexual violence through counseling (psychological counseling, legal counseling, crisis counseling, information on available services in the health system) and psychotherapeutic work,

including preparation for court proceedings and work with persons close to victims of sexual violence.

- Empowerment of children and youth in combating sexual, gender and sexual discrimination.
- Active work on the protection and promotion of the rights of children and youth and the prevention of sexual violence against and among children and youth.
- Promotion and protection of sexual rights in accordance with the Declaration on Sexual Rights.
- Active advocacy against discrimination based on sex, gender, gender expression and/or gender identity, sexual orientation and intersex characteristics.
- Empowerment and support for lesbian, gay, bisexual, transgender, transgender, intersex and gender non-normative (LGBTIQ) persons in demanding and protecting their basic human rights.
- Advocating non-violence and active participation in peace processes.

1.2. Women's Room Structure

Women's Room's work is shaped, managed and coordinated by the Working Team, Coordination Team, Governing Board and Assembly of the Women's Room.

Assembly of the Women's Room, which is the highest electoral and program body and includes regular members of the Women's Room;

The Governing Board is the governing body that consists of five independent persons who work in the field of human rights and the president of the Coordination Team;

Coordination Team is an executive body which includes coordinators of Women's Room;

Working Team that works on programs and projects of the Women's Room, and includes all members that participate in the Women's Room, including volunteers and regular associates.

During 2019, the **Working Team** of Women's Room was comprised of:

- **Maja Mamula, PhD** (psychologist, President of the Coordination Team, Head of the Center for Victims of Sexual Violence),
- **Anamaria Drožđan - Kranjčec**, (legal professional, Head of the Legal Team),
- **Antonija Hojt Ilić**, (social pedagogue, Head of Educational Programs)
- **Josipa Tukara Komljenović**, (sociologist, Head of Youth Programs)
- **Senka Sekulić Rebić**, (psychologist, Head of the Center for Victims of Sexual Violence until 27th November of 2019)
- **Marijana Senjak**, (psychologist of the Center for Victims of Sexual Violence since 2nd December of 2019)
- **Valentina Klepec**, (economist, Head of Finances),
- **Kristina Mihaljević**, (social pedagogue, Head of Volunteer Programs)
- **Karmela Šen**, (economist, finance assistant since 1st March of 2019)
- **Lidija Al Tharwan**, (administrator, Head of Office since 16st April of 2019)
- **Darko**, (therapeutic dog - chocolate Labrador).



Image 1: Darko - Women's Room therapeutic dog

In addition to the core of the Women's Room Team, our regular associates of the Center for Victims of Sexual Violence are **Ida Šamanović** (counselor and psychotherapist), **legal office Pelc** (legal counselors), **Ula Marton** (gynecologist), **Ksenija Maslo** (supervisor), **Dušica Popadić** (supervisor), **Dalibor Stanić** (accountant), **Siniša Vujić** (maintenance of computer equipment), **Nikola Strelar** (maintenance of websites), **Petra Drožđan Kranjčec** (graphic designer), **Paula Župan** (lector), **Nikola Jelovečki** (social network promotor) and **Željka Jelavić** (support in organization development).

We would also like to emphasize involvement of **31** regular **volunteers** who provided important contributions to the work of the organization with their energy, positive approach and enthusiasm. Volunteers contributed a total of **359,5** hours when volunteering in our regular activities.



Image 2: Training for volunteers

We would like to point out that Women Room receives volunteers not only from Croatia but also from other countries (eg the US, BIH etc.). During 2019, Kayla Alvarez, a student from Los Angeles (Gordon University), was in the Women's Room for professional development. Kayla was involved in the Women's Room's work (45h) by providing logistical and administrative support, learning at the same time about the way civil society organizations function in Croatia, as well as of sexual violence and violence against women issues.

During 2019, Women's Room work was based on 3 main areas (Image 3):

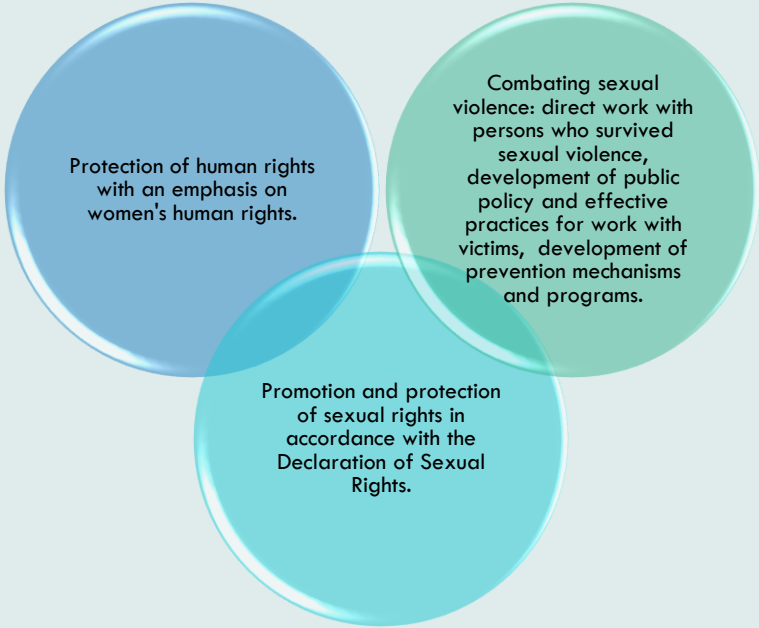


Image 3: Main work areas

As in previous years, during 2019 Women's Room work was organized through 5 main program activities (Image 4): direct work with sexual violence survivors, education and prevention, research, publishing and development of public policies against sexual violence through public work, advocacy and networking.

As a part of this report, overview of 5 main program activities during 2019 will be provided.

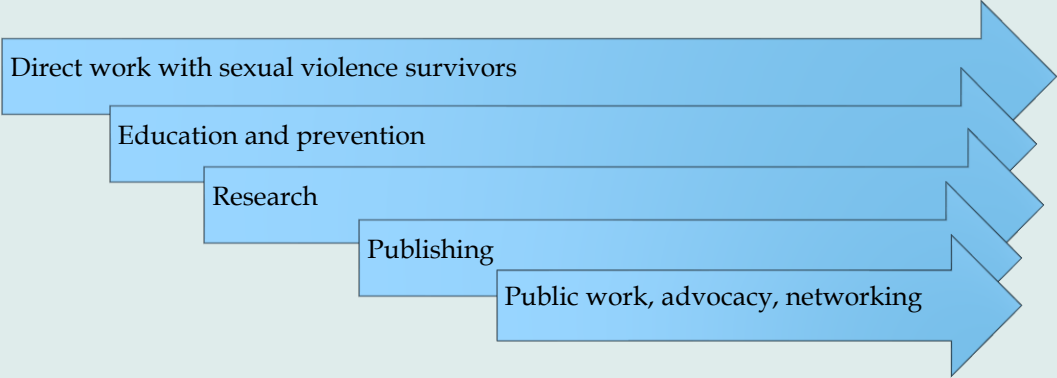
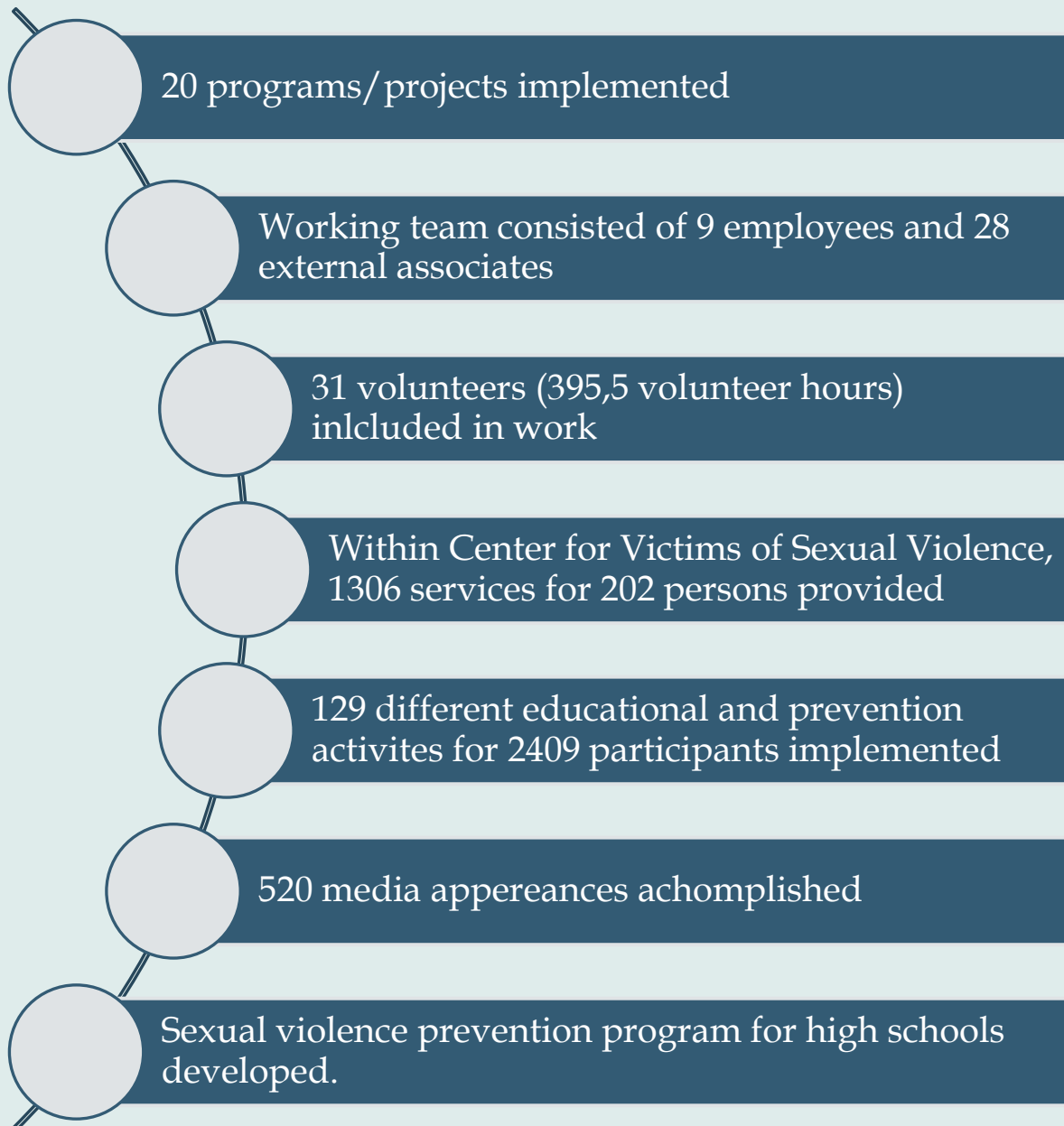


Image 4: Main program activities during 2019

1.3. Summary

For the Women's Room, 2019 was very successful year, year of numerous activities and implementation of significant programs and projects.



In 2019, the Women's Room had **20** programs and projects (2 volunteer based), some were a continuation and some were initiated during the year.

In 2019, annual turnover was 3.959.690,00 HRK. Women's Room working team consisted of **9 permanent employees**, **28** external experts and **31** volunteers.

The Center for Victims of Sexual Violence provided **1306** services and **201** individuals received support and assistance.

Within the scope of educational and prevention programs, we held **129** different activities. Target groups comprised of representatives of civil society organizations, representatives of state bodies and institutions, university students, secondary and elementary school pupils, teachers and experts who work in educational institutions, parents, women and general public. In 2019, a total of **2409** people participated in educational sessions. In addition, the members themselves participated in 10 additional trainings, 3 organizational supervision and 1 strategic planning.

The work of Women's Room was covered in the media **520** times, 7 times in newspapers and magazines, 53 times on TV, 56 on radio and 318 on web portals.

The radio jingle as part of the program "A Network of Support and Cooperation for Victims and Witnesses of Criminal Offenses" was broadcast 86 times.

Within the framework of public policy development, public work, advocacy and networking, Women Room members organized or are invited as speakers at **38** and participated in **23** different conferences, promotions, forums and public events. Also **32** actions and meetings of the European Women's Network against Sexual Violence, operational teams, legal teams and working groups were held. **20** meetings were held with representatives of governmental bodies and institutions.



Image 5: Meeting with representatives of Ministry of Internal Affairs of Republic of Croatia



Image 6: Meeting with the President of Republic of Croatia, Kolinda Grabar Kitarović

Printed and other materials of Women's Room were made in a total of **15 498** copies, one documentary movie was filmed and 2 animated movies, which are part of the sexual violence prevention program, were created.

During 2019, a Head of Legal Team in the Women's Room, Anamaria Drožđan-Kranjčec, participated in the **Working Group for Drafting the Changes and Amendments to the Criminal Act**. Through participation in this working group, a significant contribution was made to the adoption of proposals for amendments to the Criminal Code relating to crimes against sexual freedom, which entered into force on 1st January of 2020.



Image 7: Anamaria Drožđan-Kranjčec, guest appearance in the broadcast "Theme of the Day" regarding the changes and amendments to the Criminal Act.

Furthermore, we would like to highlight the participation of the Women's Room in the **#SaveMe Initiative** and the organization of the "**Justice for Girls**" protest, the first protest in the Republic of Croatia against sexual violence. Protest was organized in Zagreb and in 15 more towns across Republic of Croatia and it contributed to visibility of sexual violence topic. Through participation in the #SaveMe Initiative, Women's Room members have significantly contributed in placing sexual violence topic (as an integral part of domestic violence), to the attention of the public, and especially to the representatives of the relevant authorities and institutions.



Image 8 and 9: Protest „Justice for Girls“ in Zagreb

THE MOST RELEVANT EVENTS FOR THE WOMEN'S ROOM IN 2019

- Participation in **#SaveMe Initiative** and organization of a protest „**Justice for Girls**“
- Increased visibility and number of services within the **Center for Victims of Sexual Violence**
 - Continued coordination of the program "**A Network of Support and Cooperation for Victims and Witnesses of Criminal Offenses**"
 - Participation of Anamaria Drožđan-Kranjčec, Head of Legal Team in Women's Room, in the **Working Group for Drafting the Changes and Amendments to the Criminal Act**
- Development of **sexual violence prevention program for high schools** within the EU project "Sexual Violence - Educational and Prevention Program – SVEP Program"
- **20 meetings held** with representatives of relevant bodies and institutions
- Registration of **European Women's Network against Sexual Violence** with headquarters in Zagreb
- Organization of **International Conference against Sexual Violence** as a part of the work of the European Women's Network against Sexual Violence
- Participation in the work of the **National Team** for Combating Domestic Violence and Violence Against Women and the **City Team** for Preventing and Combating Violence against Women and Domestic Violence

"Build your own dreams, or someone else will hire you to build theirs."

Farrah Gray

2. PROGRAMS AND PROJECTS

Women's Room worked on **20 programs and projects** (2 volunteer based) during 2019: 7 of which on its own, 10 in the role as project leader and 1 in partnership with Gender Equality Ombudswomen (Table 1).

Table 1: List of projects/programs and donors of Women's Room in 2019

No.	Project title and donor	amount
1.	<p>„Building More Effective Protection: Transforming the System for Combating Violence against Women“ European Commission, Directorate - general justice and consumers (April 1, 2017 - December 31, 2019)</p>	<p>2.538,370.65 HRK Women's Room: 881.063,98 HRK</p>
2.	<p>„Network of Support and Cooperation for Victims and Witnesses of Criminal Offences“ Ministry of Justice of the Republic of Croatia (January 1, 2018 - December 31, 2020)</p>	<p>2.037.985,86 HRK Women's Room: 675.643,00 HRK</p>
3.	<p>„Education and empowerment - step closer to employment“ Ministry for Demography, Family, Youth and Social Policy of the Republic of Croatia (June 1, 2017 - May 31, 2020)</p>	<p>200.000,00 HRK</p>
4.	<p>„Youth for Gender Equality“ Ministry for Demography, Family, Youth and Social Policy of the Republic of Croatia (December 1, 2018 - December 20, 2019)</p>	<p>60.000,00 HRK</p>
5.	<p>„Pass it on!“ Ministry for Demography, Family, Youth and Social Policy of the Republic of Croatia (December 1, 2018 - November 30, 2019)</p>	<p>115.000,00 HRK</p>
6.	<p>„Sexual Violence - Educational and Prevention Program (SVEP Program)“ European Commission, Directorate - general justice and</p>	<p>2.411.979,86 HRK Women's Room: 1.733.652,95 HRK</p>

	consumers (September 1, 2018 – December 31, 2020)	
7.	„Center for Victims of Sexual Violence“ Mediterranean Women’s Fund (May, 2018 – April, 2019)	27.700,00 HRK (4.000,00\$)
8.	„Center for Victims of Sexual Violence“ Heart & Hand (February, 2019 – August, 2019)	52.600,00 HRK (7.400,00\$)
9.	#surfwithoutfear City of Zagreb – City Office for Social Protection and Persons with Disabilities (January 1, 2018 – January 31, 2019)	50.000,00 HRK
10.	#safeckick City of Zagreb – City Office for Social Protection and Persons with Disabilities (September 20, 2019 – January 31, 2020)	50.000,00 HRK
11.	“Psychosocial help and support to sexual violence victims” City of Zagreb – City Office for Health (July 26, 2019 – December 31, 2019)	20.000,00 HRK
12.	“Center for Victims of Sexual Violence” City of Zagreb – City Office for Social Protection and Persons with Disabilities (September 16, 2019 – December 31, 2019)	60.000,00 HRK
13.	Lump sum financial support for 2019 City of Zagreb – City Office for Social Protection and Persons with Disabilities (August 26, 2019 – December 31, 2019)	30.000,00 HRK
14.	Lump sum financial support, “1 in 3 women” City of Zagreb, Office for Intercity and International Cooperation and Promotion of Human Rights (October 10, 2019 – December 31, 2019)	15.000,00 HRK
15.	Institutional support for the stabilization or development of the association	264,320,00 HRK

	National Foundation for Civil Society Development (January 1, 2019 – December 31, 2021)	
16.	Center for Victims of Sexual Violence Ministry for Demography, Family, Youth and Social Policy of the Republic of Croatia (December 1, 2019 – November 30, 2020)	220.000,00 HRK
17.	Center for Victims of Sexual Violence Lump Sum Financial Support Ministry for Demography, Family, Youth and Social Policy of the Republic of Croatia (December 1, 2019 – May 31, 2020)	70.000,00 HRK
18.	Center for Victims of Sexual Violence Ministry of Health of the Republic of Croatia (December 20, 2019 – December 19, 2020)	150.000,00 HRK
19.	Initiative for Civic Education - Volunteer project of the Women's Room (since 2009 -)	Volunteer
20.	Decline in the number of rape cases - from filing to final judgment- Volunteer project of the Women's Room (since 2012)	Volunteer

3. DIRECT WORK WITH SURVIVORS OF SEXUAL VIOLENCE

Since its official opening in April 2008, the main objective of the **Center for Victims of Sexual Violence** has been improving the quality of life for survivors of any form of sexual violence. The Center is the only referral center for survivors of sexual violence in Republic of Croatia and it continues to expand its services and improve the quality of work.

The **team of the Center** is specialized to work with survivors of sexual violence, but we provide the assistance and support to all persons who contact us either by coming into the premises of the Center, **by phone** (+38516119174), by **e-mail** (savjetovaliste@zenskasoba.hr) or by **Facebook page** (<https://www.facebook.com/zenska.soba/>). We are available to anyone who needs assistance and/or support every day from **9 a.m. to 6 p.m.** All services are completely **free and anonymity** is fully guaranteed.

In the Center for Victims of Sexual Violence (Center), a multidisciplinary team of experts provides free assistance and support to survivors of sexual violence:

- ❖ support in the process of reporting sexual violence (accompanying to the police, hospital, State Attorney's Office, court, social welfare center);
- ❖ preparation for court proceedings;
- ❖ counseling and psychotherapy: crisis counseling (legal and psychological, information on available services in the health system), therapeutic work for dealing with traumatic experiences;
- ❖ information and counseling for persons close to victims;
- ❖ developing and publishing of various materials intended for survivors of sexual violence.

Center's Team's member is also Darko, a therapeutic dog, chocolate Labrador whose presence and peaceful energy reduce the stress and discomfort of persons who turn to us for support, both during the first encounter and the following sessions.



Image 10: Center for Victims of Sexual Violence

One of the greatest successes of our organization in 2019 is the **increase in the number of services** within the Center for Victims of Sexual Violence. Large number of media appearances, protest “Justice for Girls” and Initiative #SaveMe contributed to the increased visibility of the Center and the quality of its work, and consequently to an increase in the number of survivors who turned for help and support.

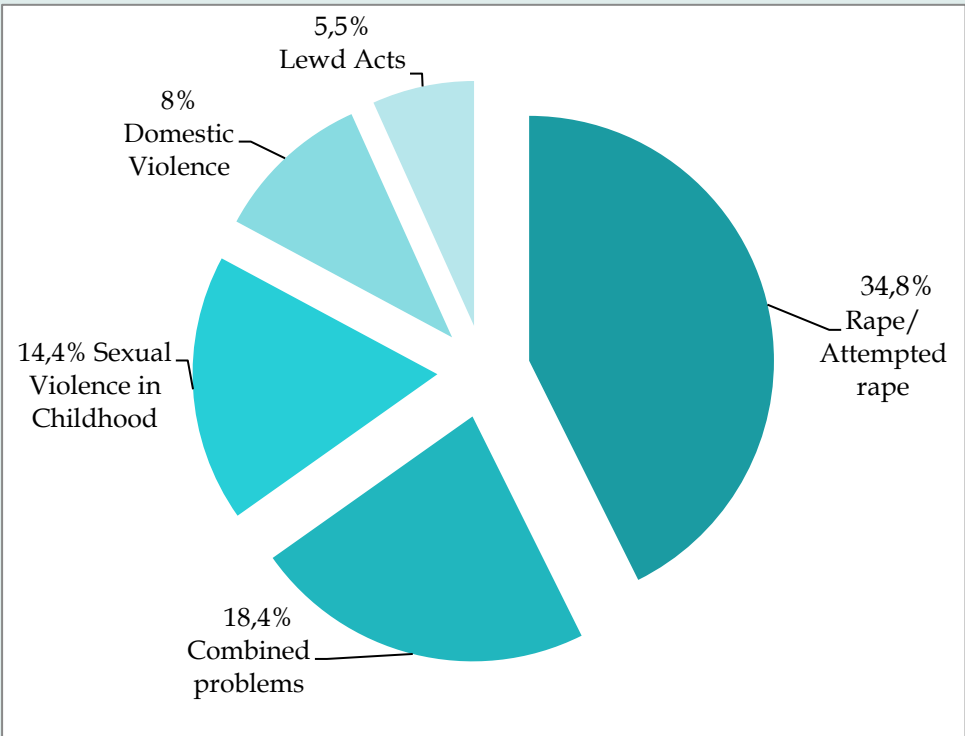
Through cooperation with Incest Trauma Center - Belgrade, supervisor Dušica Popadić and through acquiring new knowledge within the work of the European Women's Network against Sexual Violence, the work on the systematic systematization and standardization of the Center was intensified with the aim of improving the quality of work and defining all services and procedures.

During 2019, there were a total of **1306 counseling sessions**, and assistance and support was provided to **201 persons**. In comparison with 2018, there was **44,6% increase** in number of counseling sessions.

Of the total number of services provided, **most were related to sexual violence** (61%), of which 40% was related to rape/attempted rape. There was also a significant increase in the number of services provided to persons who survived sexual abuse in childhood (14%). People who contact us seek our support through the various services Center is providing, from legal information, counselling to psychotherapy.

A significant number of services provided refer to the so-called a combined issue, involving several different issues of violence (18.4%). In addition, part of the cases was defined as domestic violence (8%), although practice indicates that sexual violence (where the abuser is the spouse/partner) is very often an integral part of domestic violence, although it often remains unrecognized.

Chart 1: Categories of reasons people contacted the Center for Victims of Sexual Violence



When it comes to types of counseling, the most frequent is **telephone counseling (53,6%)** followed by personal counseling (25%) and email counseling (21,4%). **In 64,8%** Women's Room was contacted by **survivors of sexual violence**, followed by representatives from government institutions (10%) and friends/relatives of victim (9%).

Chart 2. Types of Counseling

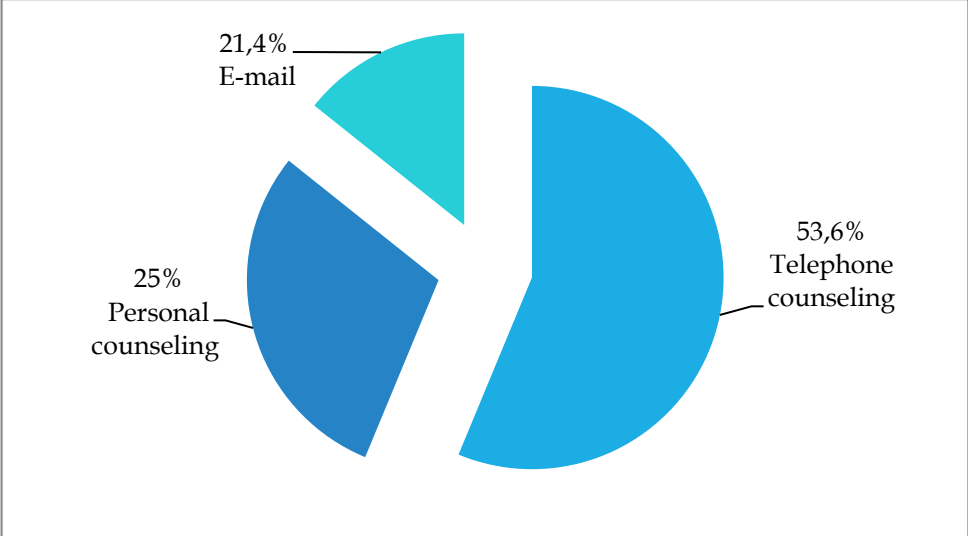
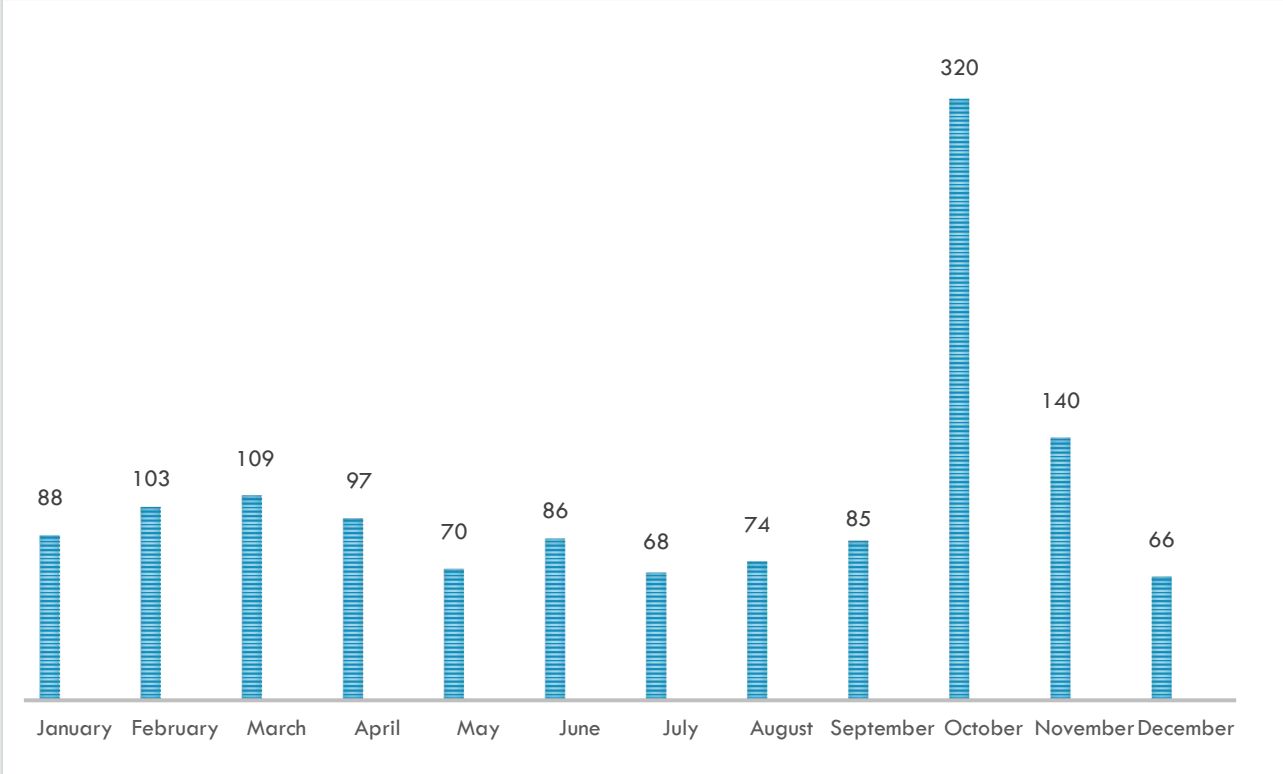


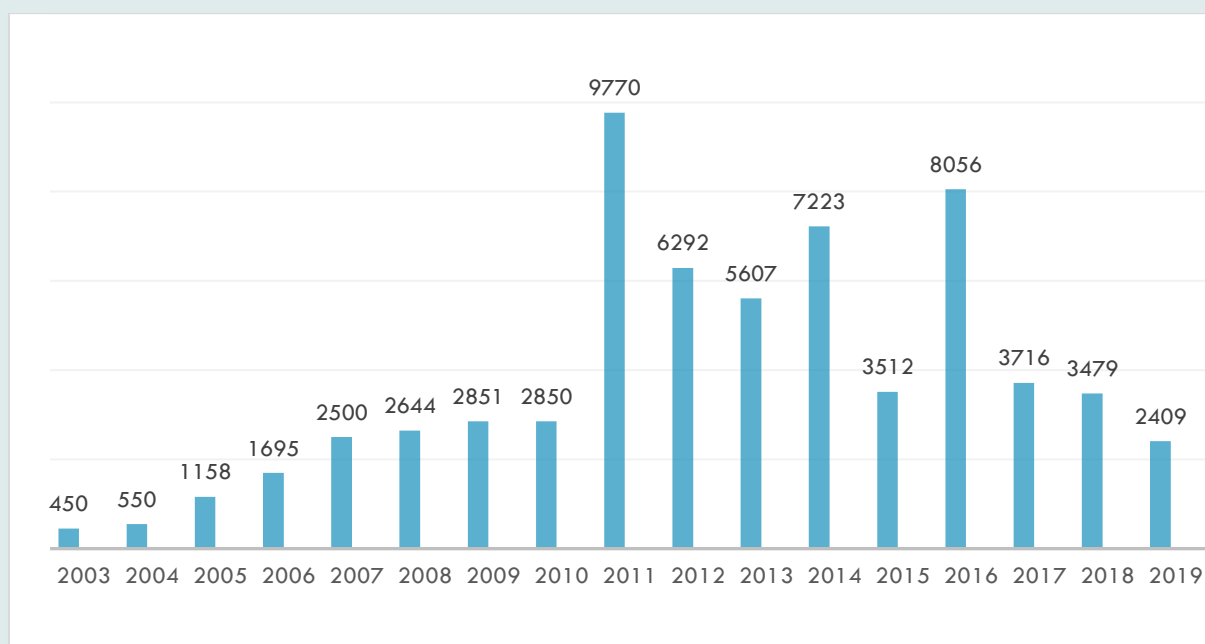
Chart 3. Number of Counseling sessions in 2019.



4. EDUCATION AND PREVENTION

Educational and prevention projects and programs have become the hallmark of Women's Room. Our educational and prevention work, with emphasis on trainings, lectures and specialized educations is recognized as highly professional and high quality. Education has been a priority since our establishment, and thus a long, well thought out approach has evolved over the years of our work. The importance of education provided by the Women's Room is exemplified by the fact that since 2003 until now we had more than **64 730** beneficiaries of educational activities (Chart 4).

Chart 4: Participants on educational activities



During 2019, we held **129** different educational sessions and the total number of beneficiaries for numerous educational activities of the Women's Room was **2409**.

Education and prevention are integral parts of every Strategic and Operational Plan of Women's Room and apart from planned activities we often receive numerous invitations to conduct educations. These invitations come from civil society organizations, professional associations, educational institutions and/or different governmental bodies and institutions.

Main fields of education are:

- Sexual violence, violence against women;
- Sexual rights, female sexuality;
- Sexual and gender equality;
- Trafficking women for sexual exploitation,
- LGBTIQ rights.

Methodology of education varies; it is adjusted to beneficiaries and includes:

- Lectures;
- Workshops (one-day or several days long);
- Trainings (one-day or several days long);
- Round tables;
- Public panels.

Main target groups of education are:

- Women in general;
- Civil society organizations in Croatia and the region;
- Children and youth;
- LGBTIQ individuals;
- Relevant state institutions and bodies;
- General public.

Women's Room held in 2019 **two multi-day educations and two one-day educations** for **civil society organizations** for 158 participants.

As an example of implemented educations, we are pointing out two-day education **“First thematic education for civil society organizations who are working in a field of helping and supporting victims of criminal offences”**. Education was held in February of 2019 for 55 participants. Education was a part of a three-year program „Network of Support and Cooperation for Victims and Witnesses of Criminal Offences” financed by Ministry of Justice of Republic of Croatia. The Women’s Room – Centre for Sexual Rights is the coordinator of the program. The program is carried out in partnership with 10 civil society organizations: Victim and Witness Support Service; Centre for Civil Initiatives - Poreč; Center for Support and Development of Civil Society „DOLPHIN”, DESA Dubrovnik – Regional Center for Community Building and Civil Society Development; Association “HERA” Križevci – for the protection and promotion of human rights; Information Legal Center; Women’s Group Karlovac „KORAK”; SOS Virovitica – S.O.S. – Counseling, Empowerment, Cooperation; CESI – Center for Education, Counseling and Research, SOS telephone and counseling for women victims of violence in Krapina-Zagorje County and Association ZvoniMir.

Implemented education ensured multidisciplinary approach when it comes to direct work with victims and witnesses of criminal offences. Participants were actively involved in education, through exercises, case studies and discussions. Goal of the education was to improve knowledge, skills and competencies of representatives of civil society organizations who are working on this program.



Image 11: First thematic education for civil society organizations who are working in a field of helping and supporting victims of criminal offences

During 2019, Women's Room held **9** educations for **representatives of relevant bodies and institutions** for **303** participants.

We are pointing out **2** two-days educations for media representatives on the topic of media reporting about violence against women on the project **“Building more effective protection: transforming the system for combating violence against women”** - No. **JUST/2016/RGEN/AG/VAWA/9940**. The project coordinator is the Ombudsperson for Gender Equality. Associated partners are the Judicial Academy, the Police Academy and the Croatian Journalists Association.

Within the project **“Pass it on!”** financed by Ministry for Demography, Family, Youth and Social Policy of the Republic of Croatia, a two-day education **“Prevention of sexual violence”** was implemented for professors and expert associates from elementary school Slava Raškaj. Goal of this education was to actively include professors and expert associates in the prevention of sexual violence in schools.



Image 12: Two-day education "Prevention of sexual violence"

Furthermore, during 2019, a total of **116** trainings were held for **students** of different faculties and students of secondary and elementary schools, attended by **1948** participants.

We would like to point out the project "**Pass it on!**", in which, with minimal funding, a total of **26 workshops** on a topic of sexual violence prevention for **489 students** and **14 lectures** for **224 parents** was held. Activities were implemented in elementary school Slava Raškaj.

Within the project "Sexual Violence - Education and Prevention Program" (SNEP Program) funded by the European Commission for the field of prevention and suppression of gender-based violence and violence against children, REC-AG-2017/ REC-RDAP-GBV-AG-2017 a total of **50 pilot workshops for 790 students** from schools across the Republic of Croatia were implemented. The Women's Room is the project coordinator, while partner organizations include the Ombudsperson for Children, Blue Phone, Ivan Švear Secondary School in Ivanić Grad, Zagreb School of

Food Technology, Osijek Medical School, Osijek Crafts School, Bernardin Frankopan Gymnasium and Vocational School in Ogulin, and Daruvar School of Economics and Tourism. Within the same project, **4 two-day peer educations** were held, attended by more than **60 students**, who will carry out public activities in their local communities over the next year. Peer educations were led by Antonija Hojti Ilić and Kristina Mihaljević.



Image 13: Peer education in Daruvar

During 2019, Women's Room organized and/or participated (as lecturer) on **38** public lectures, round tables and tribunes. More than **1509 persons** participated on these activities.

We emphasize:

- **6 round tables** held within the program „Network of Support and Cooperation for Victims and Witnesses of Criminal Offences“ financed by Ministry of Justice of Republic of Croatia. Round tables were held in City of Pakrac, Dubrovnik, Bjelovar Varaždin, Pula and Slavonski Brod. Lecturer on round tables was Anamaria Drožđan-Kranjčec, program coordinator and Head of Legal Team in Women's Room.

- Organization and participation on the **International Conference against Sexual Violence in Belgrade** within the work of the European Women's Network against Sexual Violence. The speakers at the conference were Ph.D. Maja Mamula and Kristina Mihaljević, while Anamaria Drožđan-Kranjčec and Antonija Hojt Ilić participated on the Conference.
- **4 lectures** at the Police Academy on the work of civil society organizations and working directly with survivors of sexual and domestic violence. The lectures were held by Maja Mamula, Ph.D., Anamaria Drožđan-Kranjčec and Senka Sekulic Rebić.
- Anamaria Drožđan-Kranjčec participated as a lecturer at the conference "**Victims' Rights - Securing Protective Measures**" organized by the Victims and Witnesses Support Association. She also participated as a lecturer at the national conference "**The Importance of Networking and Standardization in the Treatment of All Supporters of Victims and Witnesses of Crimes**" organized by the Ministry of Justice of the Republic of Croatia, the Victims and Witnesses Support Association and Victim Support Europe.
- Maja Mamula, Ph.D. was a lecturer on the conference "**Femicide - Regional and Global Challenges**" organized by the Ombudswoman for Gender Equality of the Republic of Croatia.
- Anamaria Drožđan-Kranjčec and Maja Mamula, Ph.D. participated as lecturers at the **Xth Jubilee Conference of the Victimology Society of Serbia**.
- Maja Mamula, Ph.D. was a trainer on **training in Beirut** that was held from 6th to 11th October in organization EuroMed Feminist Initiative. Maja Mamula, Ph.D. held a whole day lecture "**Provision of Psychosocial and Legal Support for Women Subjected to/ Survivors of Violence**".



Image 14: Training in Beirut organized by EuroMed Feminist Initiative

Members of the Women's Room participated in **10 additional trainings**, of which we highlight the last two modules (4th and 5th) of trainings for trainers on the topic of sexual violence, organized by the Incest Trauma Center Belgrade.

Furthermore, in 2019, **3 organizational supervisions** were held for all team members and **strategic planning** of the Women's Room.

5. RESEARCH

One of the main goals of the Women's Room is the development and implementation of scientific research for the purpose of raising public awareness, educating representatives of institutions, developing important documents and reports, as well as lobbying for changes in legislation.

At the end of 2018, as a part of the project **#surfwithoutfear** financed by the City of Zagreb – City office for social protection and people with disabilities, Women's Room started with the research **"Use of the Internet and Social Networks"**. The general objective of this project was to combat electronic violence between and against children and youth, with an emphasis on electronic sexual violence. Research was conducted in 11 elementary schools from Zagreb City and it was published in January. The Ministry of Science and Education approved implementation of the research. The research is published in a brochure that is available in print and electronic version (<http://www.zenskasoba.hr/docs/Surfam%20bez%20straha.pdf>).

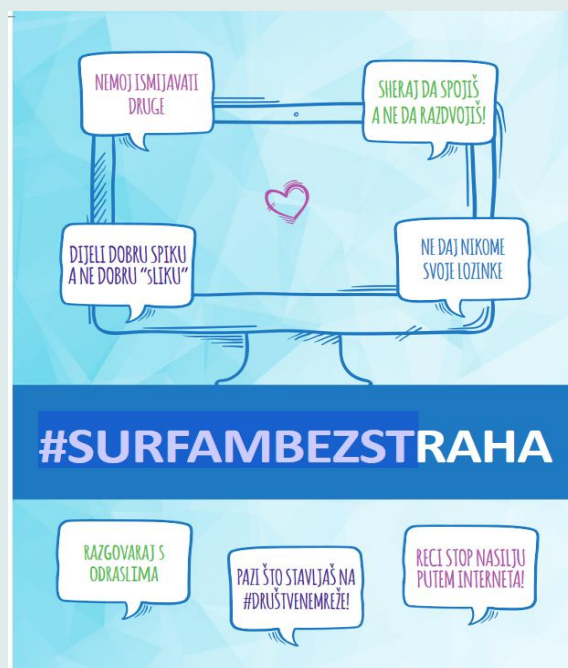


Image 15: Front page of a brochure #surfwithoutfear

In 2018, as a part of a three-year program "Education and Empowerment - A Step Closer to Employment", Women's Room in cooperation with partner organizations (Association Brod – Group for Women's Human Rights and Center for Support and Development of Civil Society „DOLPHIN“) conducted a survey on employers' views on the use of active employment measures for victims of domestic violence. The publication, which contains research findings and other relevant information on the employment of victims of domestic violence, was published in 2019. The publication "A Step Closer to Employment - Employers' Attitudes on Employment of Victims of Domestic Violence" is available in both print and electronic media (<http://www.zenskasoba.hr/docs/Korak%20bli%C5%bee%20zapo%C5%a1ljenju%20stavovi%20poslodavaca%20o%20zapo%C5%a1ljanju%20c5%bertava%20nasilja%20u%20obitelji.pdf>).



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Image 16 and 17: Publication "A Step Closer to Employment - Employers' Attitudes on Employment of Victims of Domestic Violence"

During 2019, 50 pilot workshops for 790 students were implemented within the EU project "**Sexual Violence - Education and Prevention Program**". A **workshop impact assessment** was also carried out, which included testing before the workshops, one week and one month after the workshops.

The results showed an increased level of knowledge about sexual violence and increased level of empathy for survivors. Furthermore, students were more aware about the possibilities of help and support in case of a sexual violence and they had less support for most prejudices about sexual violence. During 2020, testing will be conducted on a sample of 2500 students.



Image 18. One of the National Campaign against Sexual Violence visual (EU project “Sexual Violence - Education and Prevention Program”)

6. DEVELOPMENT OF PUBLIC POLICY THROUGH PUBLIC WORK, ADVOCACY AND NETWORKING

In 2019, Women`s Room continued to work in the field of networking and advocacy, as one of our many activities. Over the years we have dedicated time and attention to the systematic public work through our daily activities and presence in the media.

Women`s Room members participated on **23 international and local conferences and/or meetings, thematic sessions, public events or promotions** organized by local and international organizations and governmental institutions.

We emphasize:

- 30. session of the **Committee for Gender Equality of the Croatian Parliament**
- The 27th Annual **Conference of Croatian Psychologists** "Psychology and Digital World"
- Conference "**Achieving the Global Sustainable Development Goal no. 5 in Croatia: Gender Equality and Empowerment for All Women and Girls**" organized by Club of the Croatian Party of Pensioners, Independent Representatives and Party for popular and civic activism (SNAGA) in cooperation with European Parliamentary Forum for Sexual & Reproductive Rights, Platform for Reproductive Justice and the Good Faith Association
- Promotion of the professional manual "**About Violence and Courage: Psychological Support in a Safe Home**" organized by Home for children and adults, victims of domestic violence, „Duga - Zagreb“
- 1st meeting of national representatives (International Organization for Migration)
- Conference "**Equality is better for anyone**" organized by the Jutarnji list daily and IKEA
- Discussion on the Bill about Abortion Law organized by CESI - Center for Education, Counseling and Research

6.1. Public actions and meetings of Networks, Operational Teams, Working Groups, Commissions, Civic Coalitions

Women's Room – Center for Sexual Rights is a member of many networks, operational teams and also members of the Women's Room participate in the work of various working groups, commissions and county teams.

European Women's Network against Sexual Violence

In March of 2017, Incest Trauma Center from Belgrade initiated the establishment of the Regional Women's Network against Sexual Assault. The Women's Room, along with Association SOS Help-line for Women and Children – Victims of Violence Ljubljana and SOS Centre for Women and Children Victims of Violence Niksic, is one of co-founders of this Network. During 2019, the Network was officially registered in Croatia and changed its name to **the European Women's Network against Sexual Violence**. The network was joined by numerous members from different European countries (RCNI Irish National Information and Resource Center, DIXI Ressurscenter for voldtatte and Stavanger, Support Center Against Incest and Sexual Abuse Oslo (SMISO Oslo), National Psychotrauma Center for Children and Youth from Norway, Kvinnefronten (The Women's Front of Norway), Change Attitude (Sweden), Forgotten Children of War (BIH), Our Voice (BIH). The European Women's Network against Sexual Violence is the feminist and anti-fascist network that promotes child and adult survivor-centered perspective and healing related to sexual trauma.

Within the work of the Network, members of the Women's Room participated at **5 activities** during 2019, of which we highlight the last two training modules of Training for trainers on sexual violence topic. Furthermore, since March 2018, a Women's Room member, Kristina Mihaljević, is in charge for European Women's Network's web site (<http://reactagainstsexualviolence.org/>), Facebook site (<https://www.facebook.com/europeanwomensnetwork>) and an Instagram site that was opened in 2019 (https://instagram.com/react_against_sexual_violence).

As one of the most significant events within the work of the European Women's Network against Sexual Violence, we emphasize the organization of the **International Conference against Sexual Violence** that was held in Belgrade from 27th to 29th September, 2019. The Conference consisted of a total of 13 sessions, during which survivors of sexual violence and numerous experts from all over the world spoke about sexual violence and raised a number of important issues and topics. The Conference contributed to openly and decisively speaking about sexual violence and to raising numerous issues related to legislation and ensuring access to justice for all survivors of sexual violence. Furthermore, numerous models of quality direct work with survivors of sexual violence were presented, and need for education and supervision of persons working directly was presented. In addition, the importance of networking and multisectoral cooperation in the field of sexual violence and ethical journalistic coverage of cases of sexual violence was emphasized.



Image 19: Organizational and Program Committee of the International Conference against Sexual Violence in Belgrade

Within the framework of the work of the European Women's Network against Sexual Violence, an exhibition "**Recovery is Possible**" was created during 2019. The authors of the exhibition are visual artist Igor Mandić and director and multimedia artist Sandra Mandić. The art project "Recovery is Possible" sends out the message that, after the trauma of sexual violence, there are opportunities for recovery and that there are persons who understand sexual trauma and the process of recovery and are actively working towards this end.

The Women's Room hosted the "Recovery is Possible" exhibition in Zagreb. The opening of the exhibition was held on November 22, 2019 at the Old City Hall of the City of Zagreb. The exhibition was opened by Vesna Nađ, President of the Gender Equality Commission of the City of Zagreb, Dušica Popadić, Incest Trauma Center Belgrade president, and Women's Room coordinator, Maja Mamula, Ph.D. On December 9th, the exhibition was presented at the premises of the French Institute in Zagreb, and were opened by Mr. Guillaume Colin, Head of Cooperation and Cultural Actions at the French Embassy, Director of the French Institute, Željka Jelavić, Senior Curator of the Ethnographic Museum and Josipa Tukara Komljenović, Women's Room member.



Image 20 and 21: The exhibition "Recovery is possible" in Zagreb

„Network of Support and Cooperation for Victims and Witnesses of Criminal Offences“

During 2019, the Women's Room continued with program **„Network of Support and Cooperation for Victims and Witnesses of Criminal offences“** financed by Ministry of Justice of Republic of Croatia. The Women's Room – Centre for Sexual Rights is the program coordinator. The program is carried out in partnership with 10 civil society organizations: Victim and Witness Support Service; Centre for Civil Initiative - Poreč; Center for Support and Development of Civil Society „DOLPHIN“, DESA Dubrovnik – Regional Center for Community Building and Civil Society Development; Association “HERA” Križevci – for the protection and promotion of human rights; Information Legal Center; Women's Group Karlovac „KORAK“; SOS Virovitica – S.O.S. – Counseling, Empowerment, Cooperation; CESI – Center for Education, Counseling and Research, SOS telephone and counseling for women victims of violence in Krapina-Zagorje County and Association ZvoniMir.

We highlight **the special successes of the Network** (the second year of program implementation):

- **2200 consultations** (an increase of 91% compared to the first year of implementation) for **753 beneficiaries** (an increase of 61% compared to the first year of implementation);
- **4991 individual services** which is an increase of 116% compared to the first year of implementation;
- A total of **732 psychological and legal counseling services** were provided (of which 355 psychological counseling services and 377 legal counseling services);
- **support provided for 183 persons** who did not report a crime or misdemeanor and for 72 persons after the end of court proceedings;
- **171 escorts** to court and 63 escorts to other institutions;
- **96 meetings** held with representatives of relevant institutions and bodies and civil society organizations. A total of 503 people attended the meetings.

- **1077.5 hours** realized through 525 information desks (on courts);
- Continued **Network's National Campaign**, in which the basic radio jingle was broadcasted 86 times on 43 radio stations, and the custom radio jingles (for individual counties) were broadcast 1138 times on 30 radio stations. 29 public events and 15 roundtables were held.



Image 22: Visual of „Network of Support and Cooperation for Victims and Witnesses of Criminal Offences“

During 2019, Women’s Room members participated on numerous meetings and activities within the work of networks, teams, working group:

- European Women's Network against Sexual Violence - 5 meetings/trainings
- Femicide Watch - 1 meeting
- Commissions for Gender Equality of the City of Zagreb - 12 sessions
- Committee for Protection against Domestic Violence of the City of Zagreb - 2 sessions
- National Team for Combating Domestic Violence and Violence Against Women - 2 sessions
- Working Group for Development of National Gender Equality Policy for the 2019-2022 - 1 meeting

- Working Group for Drafting the Changes and Amendments to the Criminal Act. - 4 meetings
- Working Group for the Development of the National Program for the Protection and Promotion of Human Rights for the Period from 2019 to 2024 - 1 Meeting
- Zagreb County Team for Prevention and Combating Violence against Women and Domestic Violence - 2 meetings
- Agency for Electronic Media (Women and Media webpage) - 2 meetings
- Meetings with representatives of relevant institutions and bodies - 20 meetings

“1 in 3 Women” campaign

As a part of implementation of public activities, we would also like to highlight the photo contest “1 in 3 Women”, an integral part of campaign aimed at raising awareness about domestic and sexual violence. Campaign highlighted that 1 in 3 women in the world will experience psychological, physical, emotional and/or sexual violence throughout their lives. The campaign and photo contests are organized in cooperation with Home for children and adults, victims of domestic violence, „Duga – Zagreb“. Campaign is financed by City of Zagreb, Office for Intercity and International Cooperation and Promotion of Human Rights within lump sum financial support for the implementation of activities marking the International Day for the Elimination of Violence Against Women on 25th November and the beginning of global campaign "16 Days of Activism against Violence against Women". As a part of a public action on November 24th, citizens were able to vote for the best photo aimed at showing the prevention and suppression of domestic violence and sexual violence against women. The winning photo was exhibited at the Zagreb City Hall on November 25th as a part of an exhibition organized by Home for children and adults, victims of domestic violence, „Duga – Zagreb.



Image 23: Winning picture by Andrea Štefić, "1 in 3 Women" photo contest

Football tournament „MatchBox 2019“

The Women's Room was a part of the Football Tournament “MatchBox 2019”. The organizers of the tournament, Sports Facilities Management Institution Zagreb, this year decided to support the Women's Room under the slogan "Red Card for Sexual Violence". During the tournament, members and volunteers of the Women's Room informed citizens about the work at the info desk and distributed bracelets with messages (You are not guilty!; Red card for sexual violence!; I believe you!).



Image 24 and 25: Football Tournament “MatchBox 2019” under the slogan "Red Card for Sexual Violence"

6.2. Media appearance

We are trying to achieve systematic media appearance through maintaining contacts with representatives in media, but also through the **Women`s Room web page** (www.zenskasoba.hr). Women`s Room also has official **Facebook page** (www.facebook.com/zenska.soba) which currently has more than **4170** followers and **Instagram profile** (<https://www.instagram.com/zenska.soba/>) with more than **940** followers. Women's Room regularly publishes news on websites and social network pages sites and by doing so contributes to the visibility of organization and activities that are carried out.

Through **web page "Safe Zone"** (www.sigurnomjesto.hr) we ensure availability and enable the exchange of information on the activities carried out in the area of violence against women. Thereby we are improving the collaboration between all services that provide support and assistance to women victims of violence.



Image 26: News about the meeting of Prime Minister Andrej Plenković with representatives of civil society organizations attended by our coordinator Maja Mamula, Ph.D.

During 2019, the work of Women's Room was covered **520** times in different media. Our texts, comments and interviews were published **7 times in newspapers**; we were guests on **53 TV shows/programs** (more than 50% in prime time) and **56 radio shows**. Information about the activities in Women's Room was published in **318 different articles** and can be found on a numerous web portals.



Image 27: News about Women's Room press conference



Image 28: Women's Room coordinator Maja Mamula, Ph.D., in a broadcast „Theme of the Day“

7. PUBLISHING

During 2019. we published **20** different materials in **15 498** copies and 2 animated and 1 documentary movies:

- ✚ Leaflet #surfwithoutfear (City of Zagreb)
- ✚ Poster #surfwithoutfear (City of Zagreb)
- ✚ Publication „Analysis of media coverage of femicide 2012-2016“
- ✚ Documentary „Women, media, violence“ (EU)
- ✚ Brochure #surfwithoutfear (City of Zagreb)
- ✚ Leaflet „Education and empowerment, step closer to employment“ (Ministry for Demography, Family, Youth and Social Policy of the Republic of Croatia)
- ✚ Publication “A Step Closer to Employment - Employers' Attitudes on Employment of Victims of Domestic Violence” (Ministry for Demography, Family, Youth and Social Policy of the Republic of Croatia)
- ✚ Publication „Network of support and cooperation for victims and witnesses of criminal offences“ (Ministry of justice)
- ✚ Leaflet (in Croatian and English) Network of support and cooperation for victims and witnesses of criminal offences“ (Ministry of justice)
- ✚ Poster „Network of support and cooperation for victims and witnesses of criminal offences“ (Ministry of justice)
- ✚ Label “Network of support and cooperation for victims and witnesses of criminal offences“ (Ministry of justice)
- ✚ Leaflet „Safe click“ (City of Zagreb)
- ✚ Poster „Safe click“ (City of Zagreb)
- ✚ Leaflet „Sexual and domestic violence“ (City of Zagreb)
- ✚ Leaflet „16 days of activism“ (City of Zagreb)
- ✚ Poster „16 days of activism“ (City of Zagreb)
- ✚ Leaflet „Center for victims of sexual violence“ (City of Zagreb)
- ✚ Pendant „Center for victims of sexual violence (City of Zagreb)
- ✚ Poster „Center for victims of sexual violence (City of Zagreb)

- ✚ Leaflet „Pass it on“ (Ministry for Demography, Family, Youth and Social Policy of the Republic of Croatia)
- ✚ 2 videos about prejudices (EU)

Some examples of printed materials:



Image 29 and 30: Leaflet and poster #surfwithoutfear in public transportation



Image 31: Leaflet „Network of Support and Cooperation for Victims and Witnesses of Criminal Offences“

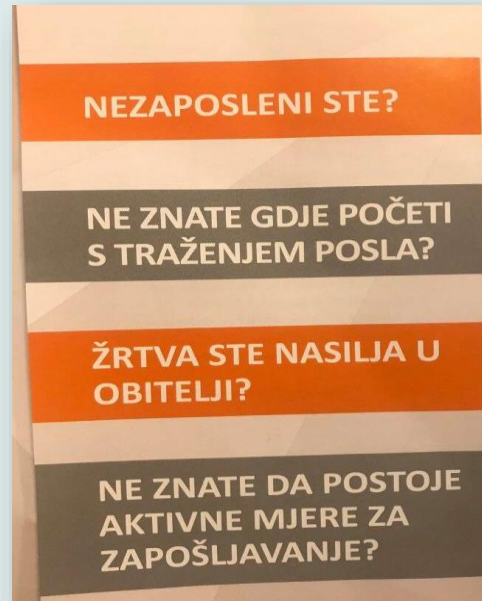


Image 32 and 33: Leaflet and brochure „Education and empowerment - step closer to employment “

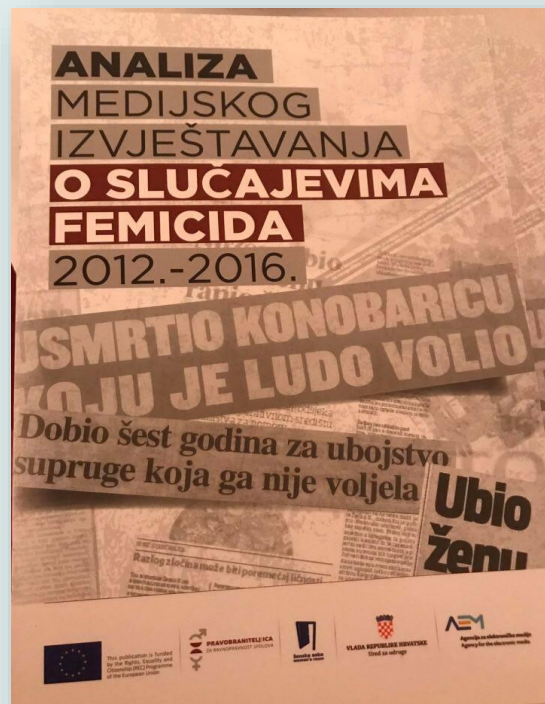


Image 34: Publication „Analysis of media coverage of femicide 2012-2016“

8. FINANCIAL REPORT FOR 2019

During 2019, Women's Room implemented **20 programs and projects** (2 volunteer oriented).

Donors of the Women's Room were: National Foundation for Civil Society Development; Ministry of Justice of Republic of Croatia; European Commission Directorate - general justice and consumers; Ministry for Demography, Family, Youth and Social Policy of Republic of Croatia; Ministry of Science and Education of Republic of Croatia; Mediterranean Women`s Fund; Heart & Hand, City of Zagreb; City of Zagreb - City Office for Health; City of Zagreb - City Office for Social Protection and People with Disabilities; City of Zagreb, Office of international relations and human rights; The Bazar International de Luxembourg.

Women's Room's revenues and expenditures for 2019 are presented in table below.

Table 2. Women's Room revenues and expenditures in 2019

Account	Description	Amount in HRK	Total in HRK
52	OUTCOME		-19.263
522211	Deficit from the last year	-19.263	
3	Revenues		3.959.690
31	Revenues from sales of product and services		17.429
33	Revenues under special regulations		2.133
34	Income from assets		5.621
341	Income from financial assets (interest and exchange rate gains)	5.621	
35	Income from donations		3.924.662
351	Incomes from donations from the public	3.023.819	

	budgets		
3511	Incomes from donations from the state budgets	2.559.009	
3512	Income from donations from the budgets of local (regional) governments	216.207	
3513	Income from donations from the budgets of government budgets for EU projects	248.603	
352	Income from foreign governments and international organizations	616.910	
3521	Income from foreign governments and international organizations	136.910	
3522	Income from foreign governments of EU	480.000	
353	Income from companies and other legal entities	273.760	
3531	Income from companies and other legal entities	273.760	
354	Income from citizens donation	10.173	
36	Other income		9.845
4	EXPENDITURES		3.972.846
41	Expenditures for employees		1.193.765
411	Salaries	1.067.087	
412	Other expenditures	6.100	
413	Social security contributions	120.578	
42	Material expenses		1.188.853
421	Workers compensation costs (travel, transport and professional education)	84.736	
423	Compensations for volunteers costs	3.507	
424	Compensation for persons not employed in organization	335.889	

425	Expenses for services	533.032	
426	Expenses for materials and energy	69.591	
429	Other unspecified material expenditure	162.098	
43	Amortization		19.948
44	Financial expenses		11.564
443	Other	11.564	
45	Donations		1.558.456
46	Other expenditures		260
52	RESULT OF 2019		-32.419
522210	Lack of revenues over expenditures		-13.156
522211	Lack of revenues last year		-19.263

**Remark: In line 45 are, except donations, included fund transfers to partner organizations on project.*

9. WE THANK

- ✚ We thank to **all donors** who supported our work through projects, programs and donations!

- ✚ We thank to **all lecturers and participants** who shared their knowledge and experiences through educational activities!

- ✚ We thank **Diana De Vegh** on years of support and on faith in our work!

- ✚ We thank to all **external experts** for their cooperation with us during one more year!

- ✚ We thank to **Incest Trauma Center Belgrade** for all activities within the work of European Women's Network against Sexual Violence, support, cooperation and especially for including us in Training for trainers on the topic of sexual violence and for their contribution in development of sexual violence prevention program for high schools.

- ✚ We thank to all of **our members and volunteers** for supporting our work!

- ✚ We thank **the Institution for the Management of Sports Facilities Zagreb**, the organizers of the Football Tournament "Matchbox 2019", for given support under slogan "Red Card for Sexual Violence"!

- ✚ We thank **The Bazar International de Luxembourg** for presenting the work of the Women's Room and collecting donations.

- ✚ We thank to **all high schools, professional and external associates, reviewers** who have participated in the development of sexual violence prevention

programs for high schools (SVEP program) and contributed to its implementation in 31 high schools throughout the Republic of Croatia!

✚ We thank to **all civil society organizations** that are part of the „Network of Support and Cooperation for Victims and Witnesses of Criminal Offences“ for their significant contribution to improving the position of victims and witnesses in the Republic of Croatia!

✚ We thank to **all partners** on projects and programs for their work and time!

We also want to thank all of those who have not been mentioned here but who have supported us in our many activities and projects and selflessly have given us their time, good will and energy!